

## Avaya.72301X.v2023-10-31.q32

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### NEW QUESTION: 1

Which three protocols assist the WebRTC functionality to overcome the Network Address Translations (NAT) challenges? (Choose three.)

- A. ICE
- B. STUN
- C. TURN
- D. SRTCP
- E. HTTPS

**Answer: A,B,C (LEAVE A REPLY)**

### NEW QUESTION: 2

You are troubleshooting a TLS link down message between Avaya Aura Session Manager (SM) and Avaya Session Border Controller for Enterprise (SBCE). Tracing on SM and SBCE reveals a Fatal Error Unknown CA message being sent by SBCE when it receives the Server Identity certificate from SM.

To solve this problem, which two actions need to be completed? (Choose two.)

- A. Export the SBCE identity certificate, and import it into SM.
- B. Install the Certificate Authority certificate that signed SM identity certificate into SBCE.
- C. Add Certificate Authority certificate into the TLS profile Peer Verification List.
- D. Install the Certificate Authority certificate that signed SBCE identity certificate into SM.

**Answer: (SHOW ANSWER)**

### NEW QUESTION: 3

Which two methods can be used to determine the status of the Switch/CTI Link between Avaya Aura Communication Manager (CM) and Avaya Aura Application Enablement Services (AES)? (Choose two.)

- A. Observe the AES Alarm Report.
- B. Run an ASAI test on AES.
- C. Observe the CM dashboard.
- D. Run thestatus aesvcs cti-linkcommand on CM.
- E. Observe the AES dashboard.

**Answer: B,D (LEAVE A REPLY)**

#### **NEW QUESTION: 4**

You are creating a SIP Entity for Avaya Aura Engagement Development Platform - EDP / Avaya Breeze™.

What do you have to enter in the field labeled FQDN or IP Address?

- A. the SM100 IP-address or FQDN of the Avaya Breeze™ platform
- B. the Management IP-Address or FQDN of the Avaya Breeze™ platform.
- C. the IP-Address or FQDN of general Purpose Cluster
- D. the IP-Address or FQDN of Core Platform Cluster

**Answer: B (LEAVE A REPLY)**

#### **NEW QUESTION: 5**

Which statement about Avaya Session Border Controller (SBC) is true?

- A. The Avaya SBC is the enabling and secure pivot point for SIP Communications in and out of the Enterprise.
- B. The Avaya SBC is a service within System Manager (SMGR) to support deployments.
- C. The Avaya SBC is the enabling and secure pivot point for H.323 Communications in and out of the Enterprise.
- D. The Avaya SBC secures and authenticates Integrated Services Digital network (ISDN) calls placed to/from the Public Switched Telephone Network (PSTN).

**Answer: A (LEAVE A REPLY)**

#### **NEW QUESTION: 6**

A customer calls Avaya support because their 3rd party SIP telephones are not working. Support is able to confirm that the telephones are not supported and do not integrate with Communication Manager or Session Manager.

Which two pre-implementation steps were omitted? (Choose two.)

- A. Test all third-party equipment and software.
- B. Establish connectivity.
- C. Upgrade Communication and Session Manager.
- D. Access support.avaya.com to verify customer systems compatibility.
- E. Provide accurate licensing specification.

**Answer: ([SHOW ANSWER](#))**

**NEW QUESTION: 7**

Which statement about Avaya Tier 2/Business Partners is true?

- A. They isolate the issue, and if no root cause is found, escalate to Tier 3 to resolve the issue.
- B. They describe the problem to Tier 3 in an escalation ticket and Tier 3 isolates and resolves the issue.
- C. They immediately escalate to Tier 3 as issue is encountered.
- D. They isolate issue, resolve issue then escalate to Tier 3 for corrective action.

**Answer: A ([LEAVE A REPLY](#))**

**NEW QUESTION: 8**

Which statement about RTP media stream and Avaya Session Border Controller for Enterprise (SBCE) is true?

- A. An RTP media stream will transcode the codec as it flows the SBCE.
- B. An RTP media stream will typically flow through the SBCE.
- C. An RTP media stream will always bypass an SBCE.
- D. An RTP media stream will only flow through the SBCE if it is encrypted.

**Answer: ([SHOW ANSWER](#))**

**NEW QUESTION: 9**

When a customer calls voicemail to retrieve their messages they hear "Hello, to access your mailbox..." instead of the users named followed by "please enter your password...".

After troubleshooting you discover that the Caller ID is not being sent correctly, therefore Avaya Aura Messaging (AAM) is not able to identify the correct mailbox associated with the station number calling into AAM.

How can this problem be fixed?

- A. Using AAM web GUI access Administration > Messaging > Telephone Integration, write a caller ID modification rule to correct the incoming CLID format.
- B. Having identified the trunk group from Avaya Aura Communication Manager (CM) to AMM is public, change public-unknown-numbering 0 SAT form, to send the correct CLID.
- C. Change clid-numbering 0 SAT form to send the correct CLID.
- D. In Session Manager, configure a DigitConversionAdapter with 'fromto=true' to update the 'Form' header as well as the P-asserted-identity, and link it to the AAM SIP Entity.

**Answer: D ([LEAVE A REPLY](#))**

**NEW QUESTION: 10**

What are the steps necessary to trace SIP messages going through the Avaya Session Border Controller for Enterprise (SBCE)?

- A. Login to the active Avaya Session Border Controller for Enterprise (SBCE) using SSH port 22, issue thesu - rootcommand, and then execute thetraceSBCcommand.

**B.** Login to the EMS using port SSH 222, issue the `sudo su` command, and then execute the `traceSBC` command.

**C.** Login to the active Avaya Session Border Controller for Enterprise (SBCE) using SSH port 222, issue the `sudo su` command, and then execute the `traceSBC` command.

**D.** Login to the EMS using a web browser, then access Device specific settings > Troubleshooting > Tracing, and click on Start traceSBC.

**Answer:** ([SHOW ANSWER](#))

#### **NEW QUESTION: 11**

Where can an administrator go to validate the Breeze/WebRTC cluster is synchronized to Avaya Aura System Manager (SMGR)?

**A.** the Synchronization menu in Breeze web interface

**B.** the Replication menu in WebRTC web interface

**C.** the Duplication menu in SMGR web interface

**D.** the Replication menu in SMGR web interface

**Answer:** **D** ([LEAVE A REPLY](#))

#### **NEW QUESTION: 12**

Considering the message flow to an Avaya Aura Contact Centre (AACC) Agent Desktop, which protocol is used to communicate between Avaya Aura Communication Manager (CM) and Avaya Aura Application Enablement Services (AES)?

**A.** ASAI/TSAPI

**B.** DMCC/TSAPI

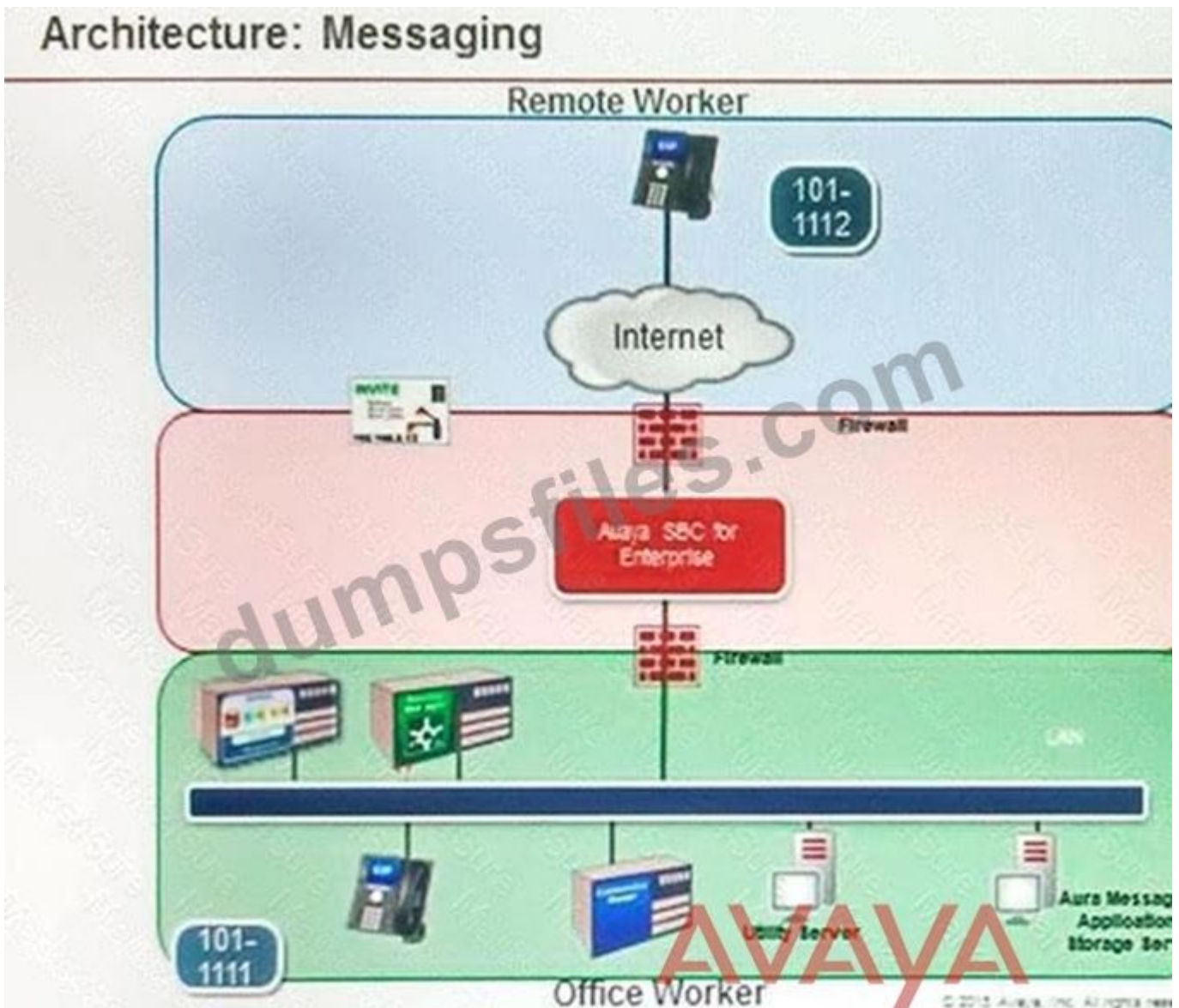
**C.** WCF

**D.** TR87

**Answer:** ([SHOW ANSWER](#))

#### **NEW QUESTION: 13**

## Architecture: Messaging



Refer to the exhibit.

Avaya Tier 3 support receives a case escalated by Tier 2 where the customer cannot receive incoming calls, but can make calls out successfully. The trace shows that the incoming calls arrive at the Avaya Session Border Controller for Enterprise (SBCE) but fail to get routed into the customer enterprise network.

Based on this information, what is and is not working?

- A. The local area network, Avaya Aura Communication Manager, and Avaya Aura Session Manager are working. SBCE is partially working, but routing may be incorrect.
- B. The local area network, Avaya Aura Communication Manager, and Avaya Aura Session Manager are working. The public network is not working.
- C. The local area network, Avaya Aura Communication Manager, and Avaya Aura Session Manager are working. SBCE is not working.
- D. The local area network and Avaya Aura Session Manager are working. Avaya Aura Communication Manager is not working.

**Answer: A (LEAVE A REPLY)**

Explanation

Communication Manager is working because can make calls out successfully, SBCE is partially working \* Notice that the FROM header is an IP address instead of a domain name = avava.com. CM needs to see domain name. IP address to domain conversion is performed by Topology Hiding.

#### **NEW QUESTION: 14**

In which way can you check if the Avaya Session Border Controller (SBC) is using the correct server certificate?

- A. Using System Manager (SMGR), navigate to Services > Security > Certificates
- B. Using Avaya SBC, navigate to Dashboard > Security > Certificates
- C. Using Avaya SBC, navigate to Dashboard > TLS Management > Server Profiles
- D. Using System Manager (SMGR), navigate to Dashboard > TLS Management > Certificates

**Answer: C (LEAVE A REPLY)**

#### **NEW QUESTION: 15**

In an Avaya Aura Presence Services (PS) message flow, which type of message does a Remote Worker first send to PS?

- A. NOTIFY
- B. SUBSCRIBE
- C. OPTIONS
- D. REGISTER

**Answer: (SHOW ANSWER)**

Explanation

<https://andrewjprokop.wordpress.com/2014/05/20/implementing-presence-with-sip/>

#### **NEW QUESTION: 16**

What are two ways to view the ipcs.log file of an Avaya Session Border Controller for Enterprise (SBCE) High Availability (HA) system? (Choose two.)

- A. Login to the active SBCE, and cat /archive/syslog/ipcs/ipcs.log.
- B. Login to the EMS and cat /archive/syslog/ipcs/ipcs.log.
- C. Login to the EMS using a web browser, then click on the active SBCE under Installed Devices, then click on View System Logs.
- D. Login to the EMS and cat /var/log/ipcs.log.
- E. Login to the EMS using a web browser, then click on Logs > System Logs.

**Answer: A,E (LEAVE A REPLY)**

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**NEW QUESTION: 17**

After Avaya Aura Messaging (AAM) answers a call Avaya Aura Communication Manager (CM) will initiate a shuffle of the media path if possible to establish a direct media path between the IP endpoint and AAM.

Which SIP message is sent by Avaya Aura Communication Manager (CM) to AAM to initiate the shuffle?

- A. Re-Invite
- B. Info
- C. Refer
- D. Cancel

**Answer: A (LEAVE A REPLY)**

**NEW QUESTION: 18**

Which statement about Remote Workers on Avaya Session Border Controller for Enterprise (SBCE) is true?

- A. With SBCE, Remote Workers have less telephone features available compared to Office Workers.
- B. With SBCE, Remote Workers no longer need to use Virtual Private Network (VPN).
- C. With SBCE, Remote Workers must use a different dial plan to Office Workers.
- D. With SBCE, Remote Workers have to come to the office to get new firmware on their phones.

**Answer: B (LEAVE A REPLY)**

**NEW QUESTION: 19**

On the Avaya Session Border Controller for Enterprise (SBCE), which tool would you use to view WebRTC messages coming through SBCE?

- A. webrtctrace on
- B. traceWEBRTC
- C. traceHTTP
- D. traceSBC

**Answer: D (LEAVE A REPLY)**

**NEW QUESTION: 20**

A company is deploying an Avaya Session Border Controller for Enterprise (SBCE) for their Remote Workers only. The Remote Workers use 9640 hard phones which need to have 46xxsettings.txt downloaded to them.

What is the minimum number of IP-addresses they need to assign to their private and public Network Interface Cards (NICs)?

- A. 2 IP-addresses to their private NIC, and 1 IP-address to their public NIC.
- B. 1 IP-address to their private NIC, and 2 IP-addresses to their public NIC.
- C. 1 IP-address to their private NIC, and 1 IP-address to their public NIC.
- D. 2 IP-addresses to their private NIC, and 2 IP-addresses to their public NIC.

**Answer: C ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 21**

When Avaya Session Border Controller for Enterprise (SBCE) initially receives the message from a SIP endpoint wanting to update their Presence status, which operation does it perform?

- A. It authenticates message and encrypts the Presence status.
- B. It authenticates, encrypts the Presence status message, and replaces its own IP address with the Avaya Aura Presence (PS) IP address.
- C. It authenticates and encrypts the message and registers the user.
- D. It authenticates and encrypts the message, and replaces its own IP address with the Session Manager IP address.

**Answer: C ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 22**

You are troubleshooting an IM and Presence problem, and discover all application processes are not running on the Avaya Breeze™ platform.

How can the application processes be started?

- A. SSH to Avaya Breeze™, and execute thestart -acommand.
- B. SSH to Avaya Breeze™, and execute theservice presence startcommand.
- C. Accept Service on the cluster using Avaya Aura System Manager web GUI.
- D. SSH to Avaya Breeze™, and execute theservice ps startcommand.

**Answer: C ([LEAVE A REPLY](#))**

#### **NEW QUESTION: 23**

Which statement about Instant Message and Presence delivery to a SIP Remote Worker is true?

- A. Presence notifications and IM are sent to a Remote Worker via Session Manager and Avaya SBCE.
- B. IM is sent/from to a Remote Worker via Session Manager and SBCE; Presence notifications are relayed from Breeze to Remote Worker via SBCE but without passing through Session Manager.
- C. Presence and IM is delivered to SIP Remote Workers without passing through Session Manager.

D. Presence notifications are sent to a Remote Worker via Session Manager and SBCE; IM is relayed from Breeze to Remote Worker via SBCE but without passing through Session Manager.

**Answer: D (LEAVE A REPLY)**

### NEW QUESTION: 24

Which tracing tools that help to debug WebRTC protocols are available on the Avaya Breeze™ platform?

- A. traceTURN, traceSTUN, and traceHTTP
- B. traceWEB and traceSM
- C. traceSTUN, traceTURN, and traceCE
- D. traceHTTP and traceCE

**Answer: B (LEAVE A REPLY)**

Explanation

<https://downloads.avaya.com/css/P8/documents/100182172>

### NEW QUESTION: 25

The WebRTC snap-in is showing a yellow caution icon under License Mode.

What does this error mode indicate?

- A. There is a license error but the snap-in continues to function.
- B. The license was installed incorrectly.
- C. The license 30 day grace period has expired.
- D. The snap-in license has expired and is out of service.

**Answer: A (LEAVE A REPLY)**

### NEW QUESTION: 26



Refer to the exhibit.

In the Cluster Administration screen of a PresenceServices cluster, when you try to change the cluster state to Accept New Service, you receive the error:

Servers that are not in License Restricted mode assigned to the cluster are below the Minimum number of required servers.

You check that a server has been administered under Breeze > Server Administration which shows green check under License Mode, and a System State of Denying.

Which action needs to be taken to solve this problem?

- A.** Under Avaya Breeze > Server Administration, select the server and change the System State to Accept New Service, then return to the Cluster Administration screen and set the cluster to Accept New Service.
- B.** Obtain and install an Avaya Breeze™ license on webLM with more instances of Avaya Breeze™ nodes.
- C.** Edit the Cluster, access the Servers tab, and assign the server to the cluster; then set the cluster to Accept New Service.
- D.** Edit the cluster to change the cluster profile from Core Platform to General Purpose.

**Answer: A (LEAVE A REPLY)**

#### **NEW QUESTION: 27**

In Avaya Aura 7, how are calls typically routed from Avaya Aura Communication Manager (CM) to Avaya Aura Messaging (AAM)?

- A.** Using a direct H323 trunk group between CM and AAM.
- B.** Using a direct SIP trunk group between CM and AAM.
- C.** Using SIP via Avaya Aura Session Manager (SM), AAM is built as a user with a Communication Profile and registry routing forwards the calls to AAM.
- D.** Using SIP via Avaya Aura Session Manager (SM), a dial pattern or regular expression forwards the call to AAM.

**Answer: (SHOW ANSWER)**

#### **NEW QUESTION: 28**

To receive both the 46xxsettings.txt file and the firmware updates, what are the two locations in Avaya Session Border Controller for Enterprise (SBCE) administration where you would configure the IP address that Remote Workers telephones use? (Choose two.)

- A.** in the Application Relay tab of the Relay Services page
- B.** in the Networks tab of the Network Management page
- C.** in the Interfaces tab of the Network Management page
- D.** in the Reverse Proxy tab of the Relay Services page

**Answer: B,D (LEAVE A REPLY)**

Explanation

<https://www.devconnectprogram.com/fileMedia/download/f4e62c69-6c78-4380-b586-c3ef3ffe700c> (Pag.67)

#### **NEW QUESTION: 29**

What is the way to check the version of Presence Services snap-in installed on the Avaya Breeze™ platform?

- A.** Using Avaya Aura System Manager (SMGR) Navigate to Elements > Engagement Development Platform > Server Administration, and read the Version displayed.

**B.** Using Avaya Aura System Manager (SMGR) Navigate to Elements > Engagement Development Platform

> Server Management, and read the Version displayed.

**C.** Using PuTTY SSH to the Avaya Breeze™ platform, login as cust, then execute theswversion - PresenceServicescommand.

**D.** Using PuTTY SSH to the Avaya Breeze™ platform, login as cust, then execute theswversioncommand.

**Answer:** ([SHOW ANSWER](#))

### NEW QUESTION: 30

Which method can be used to verify the Client and TSAPI services have been administered correctly?

**A.** The TSAPI test is call initiated from CTI endpoints using SIP telephones.

**B.** The TSAPI test is call initialed from within Avaya Aura Communication Manager (CM) command line using the test TSAPI interface command.

**C.** The TSAPI test is call initiated within the TSAPI web interface > TSAPI Monitoring Tool menu.

**D.** The TSAPI test is call initiated within the Utilities > Diagnostics > AE ServiceTSAPI Test menu.

**Answer:** ([SHOW ANSWER](#))

Explanation

<https://downloads.avaya.com/css/P8/documents/101038591>

### NEW QUESTION: 31

In Avaya Aura 7 the Avaya Session Border Controller for Enterprise (SBCE) license is installed on a System Manager (SMGR) WebLM server. The EMS points to the WebLM server using a URL.

What is the correct syntax of the URL where 135.xxx.xxx.xxx. is the IP address of the SMGR WebLM server?

**A.** <https://135.xx.xxx.xx/WebLM>

**B.** <https://135.xx.xxx.xx:52233/WebLM/LicenseServer>

**C.** <https://135.xx.xxx.xx:8443/WebLM/LicenseServer>

**D.** <https://135.xx.xxx.xx:8080/LicenseServer>

**Answer:** **B** ([LEAVE A REPLY](#))

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**NEW QUESTION: 32**

Which two statements describe the 8D Troubleshooting Methodology? (Choose two.)

- A. It is eight steps that ensure a faster time to resolution.
- B. It is eight steps that define how to escalate third-party integration issues.
- C. It is eight steps used to guarantee systems are operational after an implementation.
- D. It is eight steps that guarantee a thorough analysis of a failure, containment actions, full resolution, and prevention for the future.
- E. It is eight steps that guarantee a logical way to isolate an issue.

**Answer: D,E (LEAVE A REPLY)**

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