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NEW QUESTION: 1

Which ONE model is used for planning the training the support that people need as they adapt to change?

- A. The Concerns-Based Adoption Model.
- B. The Corporate Training Plan
- C. The Change Control Process Model.
- D. The Capability Maturity Model

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 2

An analyst has asked a user to describe each step in a task as they perform it. Which of the following investigation techniques is the analyst using?

- A. Protocol analysts.
- B. Ethnographic study.
- C. Interviewing.
- D. Activity sampling

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 3

Which of the following would be an appropriate name for a use case that allows a project manager to allocate resources to a project?

- A. Project.
- B. Resource.
- C. Project Manager
- D. Assign resources

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 4

The entity relationship model below shows the relationship between Customer and Order.



Which of the following business rules is correct?

- A. A customer may place many orders.
- B. A customer may never place an order
- C. An order need not be placed by a customer.
- D. An order may be placed by many customers.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 5

A well formed requirement is said to comply with which of the following acronyms?

- A. MOST.
- B. SMART.
- C. OSCAR.
- D. MOSCOW.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 6

A system holds information about an employee; Mike Berry.

Which of the following is Mike Berry an example of?

- A. An attribute
- B. An operation.
- C. A class.
- D. An object

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 7

A requirement has been identified as beneficial. It will be included in the system if it does not take too long to deliver or cost too much.

How would this requirement be prioritized in the MoSCoW classification?

- A. As a 'M'.
- B. As a 'C'.
- C. As a 'W'.
- D. As a 'S'.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 8

Which of the following is a primary activity in the value chain?

- A. Procurement.
- B. Service.
- C. Technology development.
- D. Firm infrastructure.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 9

A stakeholder in a project has been classified as having no interest but high power/influence on the power/interest grid.

Which of the following would be an appropriate way of managing this stakeholder?

- A. Keep on side.
- B. Watch.
- C. Keep informed
- D. Ignore.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 10

During which stage of the Business Analysis Process Model would a gap analysis be carried out?

- A. Investigate situation.
- B. Evaluate the options.
- C. Analyse needs.
- D. Define requirements.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 11

What does the M stand for in MoSCoW?

- A. Mandatory.
- B. Management.
- C. Mission.
- D. Must have.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 12

Given the cashflows below, which of the following is correct?

Item	Year 1	Year 2	Year 3	Year 4
Hardware cost	100,000			
Software cost	50,000	10,000	10,000	10,000
Maintenance cost	10,000	10,000	10,000	10,000
Savings	50,000	50,000	50,000	50,000

- A. The project pays back in year 2 of the project.
- B. The project pays back in year 4 of the project
- C. The project pays back in year 3 of the project.
- D. The project does not pay back within the four year period.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 13

The required competencies of a business analyst are classified into three categories.

Which of the following is one of these three categories?

- A. IT Skills
- B. Management Qualities.
- C. Business Knowledge.
- D. Project Skills.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 14

A software house is developing a software package specifically for hotel management. A business analyst has been employed because of her familiarity with the hotel industry.

Which of the following competencies has she been employed to bring to the project?

- A. Team leadership.
- B. Problem solving.
- C. Project management
- D. Domain knowledge.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 15

Who is the target of the value proposition?

- A. The Sponsor.
- B. The Supplier,
- C. The Competitor.
- D. The Customer

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 16

It is unclear to a project sponsor why a particular requirement has been included in a recently released version of a system.

Which of the following will allow him to identify who originally asked for the requirement?

- A. The justification of the requirement.
- B. The source of the requirement.
- C. The validation of the requirement.
- D. The resolution of the requirement.

Answer: B ([LEAVE A REPLY](#))

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NEW QUESTION: 17

An airline wishes to assess the punctuality of its flights.

What type of business activity would do this?

- A. A controlling activity
- B. An enabling activity.
- C. A monitoring activity
- D. A planning activity

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 18

An IT department needs to upgrade its hardware to run the new version of an established operating system. The cost of this required upgrade is \$2 million. As an alternative, the IT director has suggested that the company should change to a completely different operating system. Although this will cost \$6 million, the change will bring many other benefits, including cheaper maintenance costs and increased security.

What is the avoided cost in his proposal?

- A. \$6 million.
- B. \$4 million
- C. \$8 million
- D. \$2 million.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 19

Description, impact assessment, probability and countermeasures are usually recorded for which of the following?

- A. Risks.
- B. Requirements.
- C. Stakeholders.
- D. Key Performance Indicators.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 20

In which of the following categories would return on investment be considered when assessing the feasibility of a project?

- A. Operational feasibility.
- B. Business feasibility
- C. Financial feasibility.
- D. Technical feasibility

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 21

One of the claimed advantages of buying a software package is that it is possible to predict future maintenance costs with some certainty.

How would these costs be classified in a cost-benefit analysis?

- A. As a tangible cost.
- B. As an intangible benefit.
- C. As an intangible cost.
- D. As a tangible benefit.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 22

Which of the following diagrams helps the business analyst to document a range of issues that have been uncovered about a business situation?

- A. The use case diagram.
- B. The 'to be' process model.
- C. The rich picture.
- D. The business activity model

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 23

The Internal Rate of Return has been calculated for an option in a Business Case.

Which ONE of the following statements is true?

- A. The Net Present Value is not known.
- B. The DCF Rate is not known.
- C. The Net Present Value is Zero
- D. The DCF Rate is Zero.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 24

Which of the following represents the total cash flows of an investment, over a period of time, adjusted to reflect the time value of money?

- A. The Time to Payback.
- B. The Net Present Value.
- C. The Return on Investment.
- D. The Internal Rate of Return.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 25

A process model has been produced which includes diamond-shaped symbols. What does this diamond-shaped symbol represent in the model?

- A. A decision
- B. An event.
- C. A manual process.
- D. A document

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 26

Which of the following terms may be used to describe the attitude of a stakeholder who is NOT in favour of the project but is probably not actively opposed to it?

- A. Critic.
- B. Opponent.
- C. Blocker.
- D. Neutral.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 27

A company holds information about 1000 customers. It receives, on average, 50 orders per day. Each order must be placed by only one customer. Customers must have placed at least one order but may place several. An analyst has shown an association between the classes Customer and Order.

What multiplicities should she show at the Order end of this association?

- A. 1..1000.
- B. 0..*.

C. 0..50.

D. 1.*.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 28

The V model is an example of which of the following?

A. A systems development lifecycle.

B. A soft systems methodology.

C. A concerns-based adoption model.

D. A business analysis process model.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 29

When undertaking a CATWOE' analysis, which sequence should the first four letters be considered in?

A. T, W, C, A

B. T, A, W, C

C. W, C, T, A

D. W, T, C, A

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 30

What does a force-field analysis consider?

A. The financial strength of the company.

B. Forces for and against business change.

C. Forces in the competitive environment

D. The power of external suppliers

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 31

Which of the following is considered by the Boston Box?

A. Gross profit

B. Market share

C. Impact.

D. Power/influence.

Answer: ([SHOW ANSWER](#))

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NEW QUESTION: 32

In which of the following circumstances is supplier power high?

- A. When switching costs are low.
- B. When alternatives are readily available.
- C. When the supplier brand is powerful.
- D. When there are relatively few customers.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 33

As part of an investigation a Business Analyst has devised a form for users of an existing system to use to keep track of the tasks they undertake during their working day.

Which of the following describes this investigation technique?

- A. Scenario analysis.
- B. Activity sampling.
- C. Questionnaires.
- D. Special purpose records.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 34

Which of the following diagrams explicitly shows the sequence of tasks?

- A. A use case diagram.
- B. A class model.
- C. A swim-lane diagram
- D. A business activity model.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 35

Which of the following is a primary activity in the value chain?

- A. Marketing and Sales.
- B. Information Technology (IT).
- C. Procurement.
- D. Human Resources (HR).

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 36

Which of the following may be used to document the outcomes of a workshop?

- A. Stepwise refinement.
- B. Brainwriting.
- C. Round robin.
- D. Mind maps.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 37

What is stage 0 (zero) of the concerns-based adoption model?

- A. Defininition.
- B. Awareness.
- C. Shock.
- D. Initial change.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 38

Which of the following models shows the driving and resisting forces of change?

- A. Learning cycle.
- B. Power/impact grid.
- C. Force field analysis.
- D. Five forces model.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 39

What is the model of a current business process often called?

- A. The AS-IS model.
- B. The IS-IT model
- C. The AS-IF model
- D. The n-IS model.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 40

Which of the following statements about a BAM is correct?

- A. There will be one BAM for each business perspective.
- B. The BAM is concerned with where activities are carried out.
- C. The BAM is an AS-IS model of the real world.
- D. The BAM is concerned with who carries out the activities.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 41

What is the business analyst doing when he or she compares the BAM with the current business situation?

- A. Defining CATVVOE.
- B. Conceptual modelling.
- C. Analysing perspective
- D. Gap analysis

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 42

Cars, trucks and motorbikes are all types of vehicle.

What structure could be used on a class model to model this

- A. The <> construct
- B. Generalisation
- C. Association class
- D. Exclusivity relationship

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 43

Which of the following statements is TRUE?

- A. The IRR of every project is based on it achieving a Net Present Value of zero.
- B. Discounted cash flows do not usually take into account the time value of money.
- C. It is preferable for the calculated IRR of a project to be below bank interest rates,
- D. When comparing two projects, the one with the lower NPV should be preferred.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 44

Every night at midnight a batch process is invoked to invoice all orders received that day.

How will the time midnight be represented on a use case diagram?

- A. As a use case.
- B. As an actor.
- C. As a system boundary.
- D. As an association.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 45

Business Analysis competencies are divided into three groups.

Which of the following are the groups of competencies for a Business Analyst?

- A. Behavioural skills and personal qualities.
- B. b, c and e.
- C. Project Management Support.
- D. IT skills.

E. Business Knowledge.

F. Techniques.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 46

Business rules define how actions are to be performed. Under which of the following headings are business rules considered?

A. Explicit or implicit management statements,

B. Constraints and operational guidance.

C. Statutory and internal policies.

D. Negotiable and non-negotiable limitations.

Answer: B ([LEAVE A REPLY](#))

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NEW QUESTION: 47

When undertaking business system modelling how many Business Activity Models' (BAM's) are initially produced?

A. One for each Actor

B. One to reflect the perspective of the Owner.

C. One for each system under consideration.

D. One for each CATWOE.

Answer: D ([LEAVE A REPLY](#))

NEW QUESTION: 48

In which of the following circumstances do buyers have high bargaining power?

A. When the cost of a product or service is low.

B. When available sources of supply are available and easy to find.

C. When the supplier brand is powerful.

D. When switching costs are high.

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 49

As part of an investigation, a business analyst has asked a business user to keep track of the actual tasks they carry out over a period of time.

What is this investigation technique called?

- A. Special purpose records.
- B. Prototyping.
- C. Shadowing.
- D. Activity sampling.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 50

Which of the following would BEST be managed with the "keep satisfied" stakeholder management strategy?"

- A. Those with high power/influence and some interest in the project.
- B. Those with high power/influence and no interest in the project.
- C. Those with some power/influence and high interest in the project.
- D. Those with some power/influence and some interest in the project.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 51

Which of the following are steps in the Isaksen and Treffinger's creative problem solving model?

- a. Mess Finding.
- b. Data Modelling.
- c. Process Finding.
- d. Problem Finding.
- e. Solution Finding.

- a. Mess Finding.
- A. a, b, c and d.
- B. a, c, d and e.
- C. b, c and e.
- D. a, d and e.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 52

Which stage in the waterfall model is considered as several separate stages in the V model?

- A. Testing.
- B. Development.
- C. Design.
- D. Analysis.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 53

Which stage of the Requirements Engineering process is concerned with tracking requirements from inception to implementation?

- A. Requirements documentation
- B. Requirements management
- C. Requirements analysis.
- D. Requirements validation.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 54

What is the MoSCoW principle used for?

- A. To determine strategy.
- B. To define a root definition.
- C. To prioritise requirements.
- D. To analyse stakeholders.

Answer: C ([LEAVE A REPLY](#))

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