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NEW QUESTION: 1

Which of the following is a guiding principle in the development of COBIT?

- A. COBIT includes relevant content from other related I&T standards, frameworks and regulations.
- B. COBIT serves as a comprehensive standalone framework that covers all relevant I&T-related activities.
- C. COBIT aligns with other related and relevant I&T standards, frameworks and regulations

Answer: (SHOW ANSWER)

NEW QUESTION: 2

Which of the following cascades to enterprise goals?

- A. Stakeholder needs
- B. Organizational objectives
- C. Enterprise strategy

Answer: C (LEAVE A REPLY)

Explanation/Reference: <https://www.oreilly.com/library/view/governance-of-enterprise/9781849285193/xhtml/appendix03.html>

NEW QUESTION: 3

The alignment goal titled "Enabling and supporting business processes by integrating applications and technology" is aligned to which IT balanced scorecard (BSC) dimension?

- A. Customer
- B. Financial
- C. Internal

Answer: C (LEAVE A REPLY)

NEW QUESTION: 4

Which of the following should a stakeholder do to optimize the use of COBIT?

- A. Customize COBIT guidance to meet industry best practices.
- B. Customize COBIT guidance to meet specific enterprise needs.
- C. Ensure COBIT guidance is strictly followed without alterations.

Answer: B ([LEAVE A REPLY](#))

Customizable solution that can address the unique needs of any enterprise.

NEW QUESTION: 5

According to Capability Maturity Model Integration (CMMI), which of the following BEST describes Level 2 within the five maturity levels for processes?

- A. The process more or less achieves its purpose through the application of an incomplete set of activities that can be characterized as intuitive and not very organized.
- B. The process achieves its purpose through the application of a basic, yet complete, set of activities that can be characterized as performed.
- C. The process achieves its purpose in a much more organized way using organizational assets, and processes are typically well defined.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 6

Which of the following is an important principle of a proper governance framework?

- A. The governance framework should allow for flexibility in addressing new issues.
- B. The governance framework should be based on a single relevant standard, framework or regulation.
- C. The governance framework should be rigorous and focus exclusively on prioritized existing issues.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 7

Which of the following components of a governance system are MOST likely to be underestimated as factors in the success of governance and management activities?

- A. Culture, ethics and behavior
- B. People, skills and competencies
- C. Principles, policies and frameworks

Answer: A ([LEAVE A REPLY](#))

Explanation/Reference: <https://graser.co.at/cobit-5-understand-the-framework-2/>

NEW QUESTION: 8

Within an organizational structure chart (RACI chart), which role drives a given task or process?

- A. Accountable (A) role
- B. Informed (I) role

C. Responsible (R) role

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 9

Which of the following management objectives is related to optimization of system performance?

A. Managed I&T management framework

B. Managed availability and capacity

C. Managed service agreements

Answer: ([SHOW ANSWER](#))

Explanation/Reference: <https://wiki.process-symphony.com.au/tag/cobit2019/page/4/>

NEW QUESTION: 10

Which of the following metrics would BEST enable an enterprise to evaluate an alignment goal specifically related to security of information and privacy?

A. Number of confidentiality incidents causing financial loss, business disruption or public embarrassment.

B. Ratio and extent of erroneous business decisions in which erroneous I&T-related information was a key factor

C. Number of critical business processes supported by up-to-date infrastructure and applications

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 11

Which of the following is the MOST essential attribute of the highest process capability level (Level 5)?

A. Quantitative performance measures

B. Pursuit of continuous improvement

C. Full achievement of the process's purpose

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 12

The alignment goal titled "Security of information, processing infrastructure and privacy" is part of which IT balanced scorecard (BSC) dimension?

A. Learning and growth

B. Customer

C. Internal

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 13

The level achieved when all processes of a focus area achieve a particular capability level is referred to as:

- A. the rating level.
- B. the maturity level.
- C. the performance level.

Answer: B (LEAVE A REPLY)

Explanation/Reference: <https://www.isaca.org/resources/news-and-trends/industry-news/2020/effective-capability-and-maturity-assessment-using-cobit-2019>

NEW QUESTION: 14

Which of the following components of governance and management objectives includes the expected capability level?

- A. Process activities
- B. Alignment goals
- C. Organization structure

Answer: A (LEAVE A REPLY)

Capability and maturity levels are assigned to all process activities, enabling clear definition of processes at different levels. This can be effective through a thorough assessment of the enterprise program and capabilities using performance management.

NEW QUESTION: 15

Which enterprise role ensures the board is kept informed of major decisions related to value delivery of I&T deployment in accordance with the enterprise strategy?

- A. Chief information officer
- B. Chief executive officer
- C. Executive committee

Answer: A (LEAVE A REPLY)

NEW QUESTION: 16

Within the COBIT goals cascade, stakeholder drivers are transformed into:

- A. the enterprise's actionable strategy.
- B. business unit performance metrics.
- C. the enterprise's governance framework.

Answer: A (LEAVE A REPLY)

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NEW QUESTION: 17

Who is responsible for the oversight of structures and mechanisms that drive enterprise governance of information and technology (EGIT)?

- A. External regulators
- B. Individual business units
- C. The board

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 18

An enterprise's business line managers have voiced concerns because the cost of governance-required improvements is perceived as too expensive. How can the IT governance team BEST address this concern?

- A. Share the return on investment (ROI) analysis.
- B. Improve the communication of business benefits.
- C. Involve business line managers in the improvement planning process.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 19

Which of the following governance components is ESSENTIAL for effective decision making?

- A. People, skills and competencies
- B. Processes
- C. Organizational structures

Answer: A ([LEAVE A REPLY](#))

Decision-making relies on logic and communicative rationality, aligning people based upon a logical progression from premises to conclusion.

NEW QUESTION: 20

Which of the following would be an appropriate metric to align with a goal of "Delivery of programs on time, on budget, and meeting requirements and quality standards"?

- A. Percent of stakeholders satisfied with program/project quality
- B. Percent of business staff satisfied that IT service delivery meets agreed service levels
- C. Level of user satisfaction with the quality and availability of I&T-related management information

Answer: A ([LEAVE A REPLY](#))

Explanation/Reference:

https://community.mis.temple.edu/mis5203sec001sp2019/files/2019/01/COBIT-2019-Framework-Introduction-and-Methodology_res_eng_1118.pdf (32)

NEW QUESTION: 21

Which of the following is considered good practice with regard to performance management of organizational structures?

- A.** The organizational structure is informally established to enable agile change management.
- B.** Decision rights of the organizational structure are situation-dependent to facilitate escalation processes.
- C.** Organizational meeting reports/minutes are available and meaningful to ensure transparency.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 22

Which of the following enterprise goals is within the Customer dimension of the IT balanced scorecard?

- A.** Product and business innovation
- B.** Quality of management information
- C.** Delivery of programs on time and on budget

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 23

While value delivery focuses on the creation of value, risk management focuses on which of the following?

- A.** Achievement of value
- B.** Optimization of value
- C.** Preservation of value

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 24

Which of the following is an element of governance?

- A.** Building plans to align with the direction set by the governance body
- B.** Monitoring activities designed to achieve enterprise objectives
- C.** Evaluating stakeholder needs to determine enterprise objectives

Answer: A ([LEAVE A REPLY](#))

Element 1: Set a clear purpose and stay focused on it.

Reference: <https://oag.parliament.nz/good-practice/governance/organisation>

NEW QUESTION: 25

Which of the following is ESSENTIAL to help ensure that a project's benefits are identified and continually monitored?

- A.** Stage gate reviews by a governance team
- B.** Earned value management reporting
- C.** A well-developed business case

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 26

When assessing organizational structures, it is MOST helpful when subcriteria for each criterion are defined and linked to:

- A. job descriptions.
- B. capability levels.
- C. performance metrics.

Answer: ([SHOW ANSWER](#))

Section: (none)

Explanation

NEW QUESTION: 27

What would be the PRIMARY reason for management to conduct a process capability assessment?

- A. To better understand the cost of implementing the improved process
- B. To better understand the current state as compared to the target
- C. To better understand the current level of risk versus future risk

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 28

The enterprise goal of compliance with external laws and regulations is aligned to which balanced scorecard (BSC) dimension?

- A. Financial
- B. Growth
- C. Internal

Answer: A ([LEAVE A REPLY](#))

Balanced Scorecard or BSC (read as B-S-C) dimensions. The BSC dimensions are:
Financial

NEW QUESTION: 29

Enterprise governance of information and technology (EGIT) is an integral part of:

- A. corporate governance.
- B. financial governance.
- C. risk governance.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 30

Which of the following is the PRIMARY purpose of implementing an enterprise governance of information and technology (EGIT) system?

- A. To document I&T business objectives and processes

- B. To deliver stakeholder value from I&T-enabled investments
- C. To comply with I&T regulatory requirements

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 31

What is the focus of an enterprise that has a cost leadership strategy design factor?

- A. Long-term cost optimization
- B. Medium-term cost equalization
- C. Short-term cost minimization

Answer: A ([LEAVE A REPLY](#))

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NEW QUESTION: 32

Which of the following benefits derived from the use of COBIT is PRIMARILY associated with an internal stakeholder?

- A. COBIT helps to ensure that a third-party vendor's operations are secure.
- B. COBIT helps to ensure that a governance system is in place to sustain regulatory compliance.
- C. COBIT provides insight on how to derive value from the use of I&T.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 33

Which of the following BEST describes the "managed innovation" management objective of the COBIT core model?

- A. Support the digital transformation strategy of the organization and deliver the desired value.
- B. Optimize available IT capabilities to support the IT strategy and roadmap.
- C. Achieve competitive advantage, improve customer experience and improve operational effectiveness.

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 34

Which of the following is a CRITICAL requirement when the IT function is strategic and crucial to the success of the business?

- A. High involvement of IT-related roles in organizational structures
- B. Highly capable security-related processes and ensured risk optimization
- C. Documented IT policies and procedures

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 35

The number of focus areas describing a certain governance topic or issue that can be addressed by governance objectives is:

- A. dependent on process maturity
- B. determined by the size of the enterprise
- C. virtually unlimited

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 36

Which of the following components of a governance system are MOST likely to be underestimated as factors in the success of governance and management activities?

- A. People, skills and competencies
- B. Culture, ethics and behavior
- C. Principles, policies and frameworks

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 37

Which of the following components is important to update in a COBIT RACI chart to align with the enterprise's context, priorities and preferred terminology?

- A. Enterprise roles and organizational structures
- B. Enterprise process practices and activities
- C. Enterprise procedures and job descriptions

Answer: B ([LEAVE A REPLY](#))

NEW QUESTION: 38

Once IT governance is implemented, what is the NEXT phase in the life cycle of governance?

- A. Measuring objectives
- B. Initiating improvements
- C. Updating the program

Answer: A ([LEAVE A REPLY](#))

Explanation/Reference: https://cio-wiki.org/wiki/IT_Governance

NEW QUESTION: 39

Within the principles for a governance system, the value generated from the use of I&T reflects:

- A. the ratio of costs versus achieved service levels.
- B. a balance among benefits, risk and resources.
- C. maximized financial benefits to the investment portfolio.

Answer: B ([LEAVE A REPLY](#))

The governance system should also to generate value from the use of I&T. To create value, the enterprise must balance benefits, risk, and resources.

NEW QUESTION: 40

In the implementation model, when is IT governance implementation risk BEST managed?

- A. Just prior to operationalization
- B. During the planning phase
- C. Throughout the life cycle

Answer: C ([LEAVE A REPLY](#))

NEW QUESTION: 41

Which of the following enterprise risk management concepts is MOST important to fully understand prior to finalizing the design of an IT governance system?

- A. The enterprise's risk profile
- B. The enterprise's risk tolerance
- C. The enterprise's risk appetite

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 42

Which of the following is CRITICAL to ensuring I&T-related decisions are aligned with the enterprise's strategies and objectives?

- A. Compliance with legal, contractual and regulatory requirements is confirmed.
- B. Assurance on controls is obtained from independent IT auditors.
- C. Technology and innovation processes are overseen by the board.

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 43

Which of the following COBIT 2019 publications includes a workflow for planning a tailored governance system for the enterprise?

- A. COBIT 2019 Implementation Guide: Implementing and Optimizing an Information and Technology Governance Solution
- B. COBIT 2019 Framework: Governance and Management Objectives
- C. COBIT 2019 Design Guide: Designing an Information and Technology Governance Solution

Answer: C ([LEAVE A REPLY](#))

Reference

https://community.mis.temple.edu/mis5203sec003spring2020/files/2019/01/COBIT-2019-Framework-Introduction-and-Methodology_res_eng_1118.pdf (19)

NEW QUESTION: 44

The design factor associated with a highly regulated enterprise is likely to attribute MORE importance to which of the following?

- A. Documented work products and policies
- B. Managed strategy and operations
- C. Understanding of the business by IT professionals

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 45

Which of the following components of governance and management objectives includes the expected capability level?

- A. Process activities
- B. Alignment goals
- C. Organization structure

Answer: A ([LEAVE A REPLY](#))

Capability and maturity levels are assigned to all process activities, enabling clear definition of processes at different levels. This can be effective through a thorough assessment of the enterprise program and capabilities using performance management.

Reference: <https://www.isaca.org/resources/news-and-trends/industry-news/2020/effective-capability-and-maturity-assessment-using-cobit-2019>

NEW QUESTION: 46

Which of the following COBIT components includes a list of artifacts with links to relevant governance and management practices?

- A. Information flow and items
- B. Organizational structures
- C. Policies and procedures

Answer: ([SHOW ANSWER](#))

Explanation/Reference: <https://www.businessbeam.com/blog/cobit-2019/>

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NEW QUESTION: 47

Which COBIT principle addresses the need to consider how many changes in technology or strategy impact the enterprise governance system as a whole?

- A. A governance system should be tailored to the enterprise's needs.
- B. A governance system should be dynamic.
- C. A governance system should cover the enterprise end to end.

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 48

Which of the following describes the COBIT performance model?

- A. The COBIT performance model is a stand-alone model that can be used in conjunction with the COBIT core model.
- B. The COBIT performance model is integrated into the COBIT core model.
- C. The COBIT performance model is unique and not aligned with existing maturity and capability models.

Answer: B ([LEAVE A REPLY](#))

Explanation/Reference:

https://community.mis.temple.edu/mis5203sec001sp2019/files/2019/01/COBIT-2019-Framework-Introduction-and-Methodology_res_eng_1118.pdf

NEW QUESTION: 49

Which of the following cascades to enterprise goals?

- A. Organizational objectives
- B. Stakeholder needs
- C. Enterprise strategy

Answer: (SHOW ANSWER)

NEW QUESTION: 50

When designing an IT governance system, the NEXT step after considering the enterprise's strategic business objectives is to assess:

- A. the role of IT within the enterprise.
- B. the IT implementation method.
- C. the enterprise's risk profile.

Answer: C ([LEAVE A REPLY](#))

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