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NEW QUESTION: 1

You configure an alert in Power BI.

You need to alert users when the value of a tile exceeds a threshold. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Where should you configure the Power BI alert so that it triggers the process?

Power BI

Common Data Service

Power Automate

Power BI admin portal

Who can see alerts configured for Power BI?

The person who created the alert.

The dashboard owner and the person who created the alert.

Everyone who has access to the dashboard.

Everyone who has access to the Power BI instance.

Answer:

Answer Area	
Scenario	Action
What happens to existing accounts when a new BPF is created?	Existing accounts show the old BPF. Existing accounts show the new BPF. Existing accounts only show the new stage.
What happens to new accounts when a new BPF is created?	No BPF is linked to a new account. The new BPF shows only the new stage for a new account. The new BPF is showing in a new account.

Explanation

Where should you configure the Power BI alert so that it triggers the process?

Who can see alerts configured for Power BI?

Power BI
Common Data Service
Power Automate
Power BI admin portal

The person who created the alert.
The dashboard owner and the person who created the alert.
Everyone who has access to the dashboard.
Everyone who has access to the Power BI instance.

Reference:
<https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts>

NEW QUESTION: 2

You are a Dynamics 365 for Customer Service administrator.

You must create a form for team members to use. The form must provide the ability to:

- Lock a field on a form.
- Trigger business logic based on a field value.
- Use existing business information to enhance data entry.

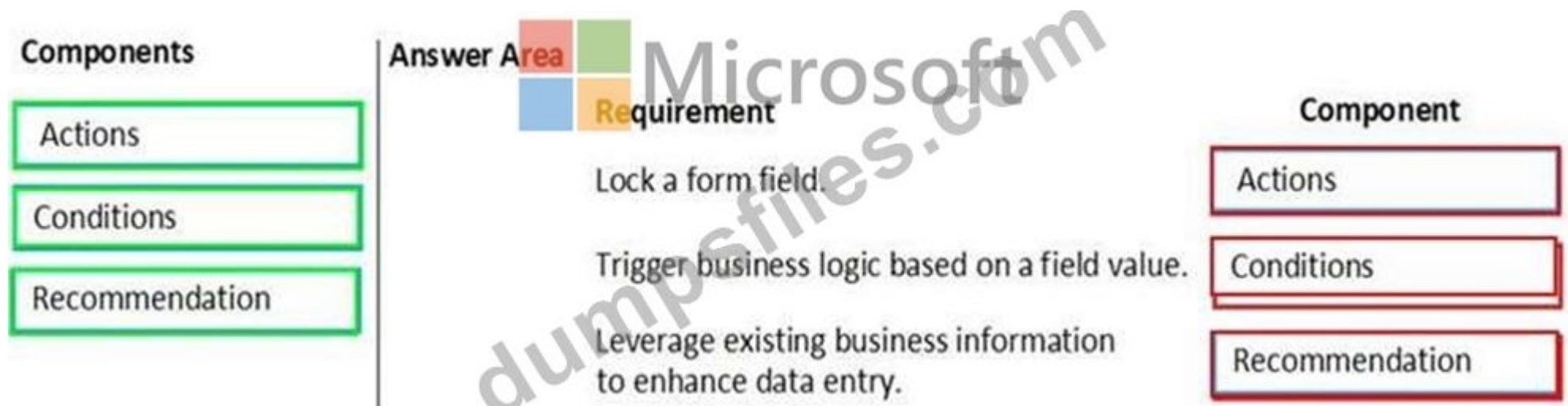
You need to implement business rule components to create the form.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components	Requirement	Component
Actions	Lock a form field.	
Conditions	Trigger business logic based on a field value.	
Recommendation	Leverage existing business information to enhance data entry.	

Answer:



NEW QUESTION: 3

A company uses Common Data Service to manage account and contact information.

The company plans to use the AI Builder model to make key business decision.

You need to integrate prebuilt AI Builder models with Power Automate.

Which models should you use? To answer, select the appropriate option the answer area.

NOTE Each correct selection is worth one point.

Answer Area	Scenario	Model
	Extract specific text from a PDF document.	☐ Text recognition model ☐ Key phrase extraction model ☐ Text recognition model and key phrase extraction model
	Determine the likelihood that customers will purchase additional products. Determine the likelihood that customers will purchase additional products.	☐ Sentiment analysis model ☐ Category classification model ☐ Entity extraction model ☐ Prediction model

Answer:

Answer Area	Scenario	Model
	Extract specific text from a PDF document.	☒ Text recognition model ☐ Key phrase extraction model ☐ Text recognition model and key phrase extraction model
	Determine the likelihood that customers will purchase additional products. Determine the likelihood that customers will purchase additional products.	☐ Sentiment analysis model ☐ Category classification model ☒ Entity extraction model ☐ Prediction model

NEW QUESTION: 4

You are a Dynamics 365 for Customer Service administrator.

You must create a form for team members to use. The form must provide the ability to:

Lock a field on a form.

Trigger business logic based on a field value.

Use existing business information to enhance data entry.

You need to implement business rule components to create the form.

Which components should you use? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components	Requirement	Component
Actions	Lock a form field.	
Conditions	Trigger business logic based on a field value.	
Recommendation	Leverage existing business information to enhance data entry.	

Answer:

Components	Requirement	Component
Actions	Lock a form field.	Actions
Conditions	Trigger business logic based on a field value.	Conditions
Recommendation	Leverage existing business information to enhance data entry.	Recommendation

NEW QUESTION: 5

You have a business process flow (BPF) that interacts with the Account entity.

You configure a new version for the BPF and add a new stage at the beginning.

You need to identify the impact of the new version on the existing account records.

What is the outcome in each scenario? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Scenario	Action
What happens to existing accounts?	Existing accounts show the old BPF. Existing accounts show the new BPF. Existing accounts only show the new stage.
What happens to new accounts?	No BPF is linked to a new account. The new BPF shows only the new stage for a new account. The new BPF is showing in a new account.

Answer:

Scenario	Action
What happens to existing accounts?	Existing accounts show the old BPF. Existing accounts show the new BPF. Existing accounts only show the new stage.
What happens to new accounts?	No BPF is linked to a new account. The new BPF shows only the new stage for a new account. The new BPF is showing in a new account.

Reference:
<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/business-process-flows-overview>

NEW QUESTION: 6

You are designing a canvas app that connects to Common Data Service.
You need to configure the app to meet the requirements and ensure that the canvas app is available offline.
What should you implement? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Function
Pass values from the current screen when moving to another screen.	Navigate Back MovePrevious
Display data to a user when the app is offline.	LoadData LoadDateOffline ShowData

Answer:

Requirement	Function
Pass values from the current screen when moving to another screen.	Navigate Back MovePrevious
Display data to a user when the app is offline.	LoadData LoadDateOffline ShowData

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps>

NEW QUESTION: 7

You are designing a Power Virtual Agents chatbot for a store.

You need to teach the chatbot to acknowledge the store's product categories and the variations within specific categories.

You need to create custom entities to provide the chatbot with the knowledge of the product categories.

Which features should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area	
Requirement	Feature
Analyze misspellings, grammar variations, and semantic variations.	Slot filling Synonyms Smart matching Topics Fuzzy matching
Make the bot smarter by expanding the matching logic.	Slot filling Synonyms Topics
Extract a category selected by a user during a conversation into a variable for later use.	Slot filling Synonyms Smart matching Topics

Answer:

Answer Area	
Requirement	Feature
Analyze misspellings, grammar variations, and semantic variations.	Slot filling Synonyms Smart matching Topics Fuzzy matching
Make the bot smarter by expanding the matching logic.	Slot filling Synonyms Topics
Extract a category selected by a user during a conversation into a variable for later use.	Slot filling Synonyms Smart matching Topics

Reference:
<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION: 8

You are creating a new business process flow to qualify leads.
 You create an action. The action is not available inside the Action Step.
 You need to make the action available to the Action Step.
 Which two steps must you perform? Each correct answer presents part of the solution.
 NOTE Each correct selection is worth one point.

- A. Activate the action.
- B. Select Run as an on-demand process
- C. Add at least one step to the action.

D. Ensure that the entity for the action matches the corresponding entity for the business process flow stage.

Answer: ([SHOW ANSWER](#))

Reference:

<https://docs.microsoft.com/en-us/business-applications-release-notes/april18/microsoft-flow/add-action-business>

NEW QUESTION: 9

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers.

The chatbot must determine the group a customer belongs to based on their age. The age groups are:

* 0 - 17

* 18 - 25

* 26 - 35

* 36 - 55

* 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group.

Solution: Use multiple choice for Identify in the question and create options that represent of the age groups.

Does this meet the goal?

A. Yes

B. No

Answer: **B** ([LEAVE A REPLY](#))

NEW QUESTION: 10

You are a Dynamics 365 help desk administrator

You need to create a dashboard that displays information on help desk cases that are handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement

Add a tag chart by using opened cases.

Add a stacked column chart shared with your team.

Add a Microsoft Power BI visualization.

Add a chart from a view that a user creates.

Add a doughnut chart that shows cases by owner.

Component type

System chart
Personal chart
Area chart

System chart
Personal chart
Area chart

System chart
Personal chart
Area chart

System chart
Personal chart
Area chart

System chart
Personal chart
Area chart

Answer:

Answer Area

Requirement

Add a tag chart by using opened cases.

Add a stacked column chart shared with your team.

Add a Microsoft Power BI visualization.

Add a chart from a view that a user creates.

Add a doughnut chart that shows cases by owner.

Component type

System chart
Personal chart
Area chart

System chart
Personal chart
Area chart

System chart
Personal chart
Area chart

System chart
Personal chart
Area chart

System chart
Personal chart
Area chart

NEW QUESTION: 11

You are designing a chatbot for a sports outlet.

You need to complete the chatbot.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE Each correct selection is worth one point.

Features	Answer Area	Feature
Topics	Requirement Enable the chatbot to relate to a real-world object or topic in a dialog. Define the path and triggers for a chatbot conversation. Implement conditional logic to dynamically route a conversation across different paths.	Feature
Entities		Feature
Variables		Feature
Flows		

Answer:

Features	Answer Area	Feature
Topics	Requirement Enable the chatbot to relate to a real-world object or topic in a dialog. Define the path and triggers for a chatbot conversation. Implement conditional logic to dynamically route a conversation across different paths.	Entities
Entities		Topics
Variables		Variables
Flows		

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics>

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-flow>

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables>

NEW QUESTION: 12

A guest asks about the start time of a specific scheduled event and wants to know what the snow conditions will be like during their stay. You need to determine how to design the chat solution to answer those questions. What should you do? To answer, select the appropriate options in the answer area.

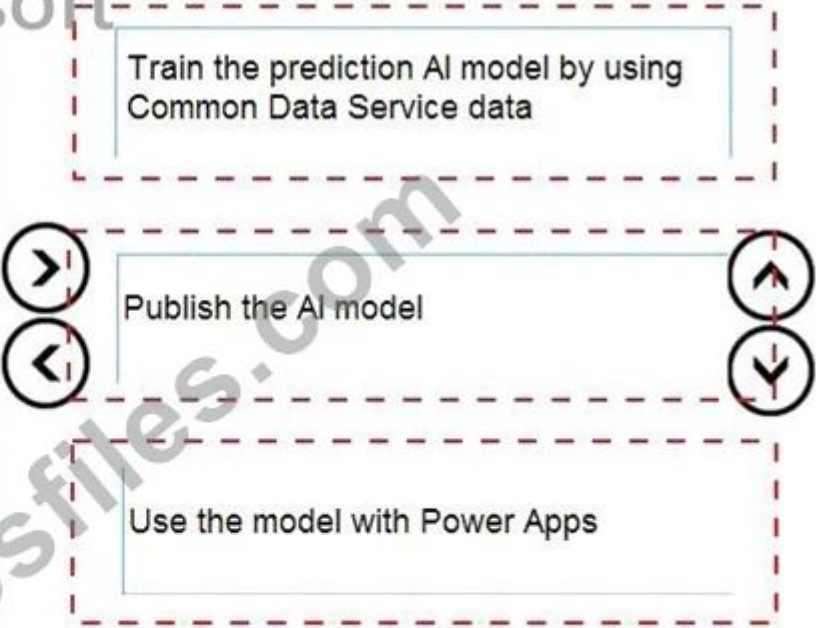
NOTE: Each correct selection is worth one point.

Scenario	Action
Identify and reference the company event a guest mentions.	▼ Load the response into a variable Use smart matching to load an entity into a topic Load the extracted topic into a variable
Identify attributes for snow conditions.	▼ Create a custom entity Create a new topic Create a new variable Create an escalation

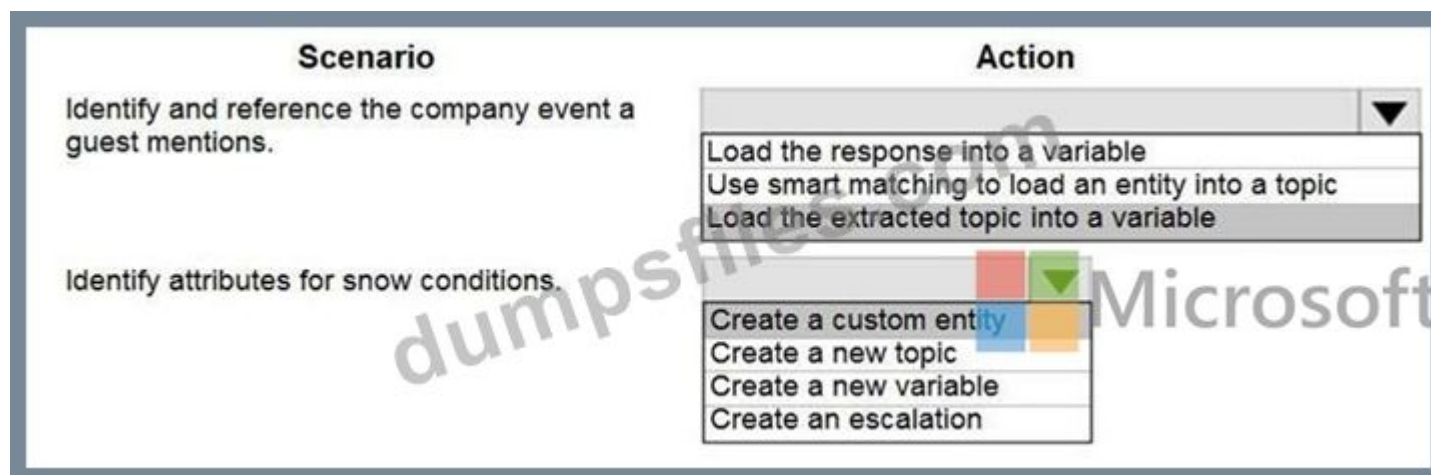
Answer:
ACTIONS

- Export data from Common Data Service into Microsoft Excel
- Train the category classification AI model by using Common Data Service data
- Train the AI model by using data exported to Microsoft Excel
- Publish the AI model
- Use the model with Power Apps
- Import the AI model analysis into Common Data Service
- Train the prediction AI model by using Common Data Service data

Answer Area



Explanation
Graphical user interface Description automatically generated



Box 1: Load the extracted topic into a variable

Power Virtual Agents uses entities to understand and identify a specific type of information from a user's responses. When saving the identified information to a variable, a variable type will be associated with it. The variable type is analogous with the entity.

In Power Virtual Agents, a topic defines a how a bot conversation plays out.

A topic has trigger phrases - these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue - and conversation nodes - these are what you use to define how a bot should respond and what it should do.

Box 2: Create a custom entity

The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.

Reference:

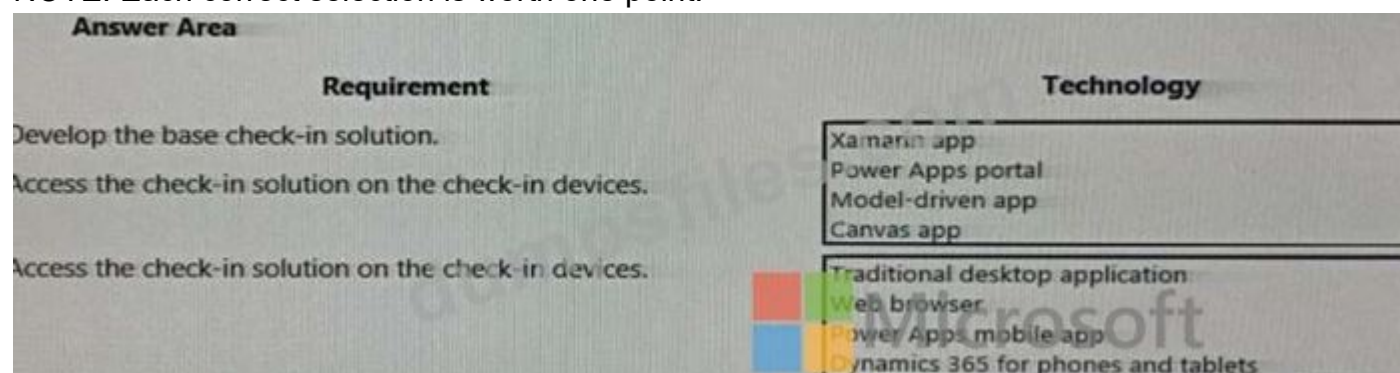
<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION: 13

You need to design the guest check-in solution.

Which technologies should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Answer:

Answer Area

Requirement

Develop the base check-in solution.

Access the check-in solution on the check-in devices.

Access the check-in solution on the check-in devices.

Technology

Xamarin app

Power Apps portal

Model-driven app

Canvas app

Traditional desktop application

Web browser

Power Apps mobile app

Dynamics 365 for phones and tablets

NEW QUESTION: 14

You are a Dynamics 365 for Customer Service developer.

You must trigger a mobile notification whenever a specific hashtag is posted from Twitter. The notification will send email to the company's social media teams distribution list.

You need to create a connection to the Twitter service and build a solution.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Sign in to the Business platform admin center and create a new project and connection set.

Create a trigger to search for the new posts with the hashtag.

Create an action to send a mobile notification.

Sign in to Power Automate and create a new blank flow.

Create a trigger to send a mobile notification.

Select the social media connector, generate an authentication key from the service, and enter the key for the connection.

Create an action to search for the new posts with the hashtag.

Select the social media connector and enter the user credentials for the connection.

Answer Area

Answer:

Answer Area
Sign in to Power Automate and create a new blank flow.
Select the social media connector and enter the user credentials for the connection.
Create an action to search for the new posts with the hashtag.
Create a trigger to send a mobile notification.

- 1 - Sign in to Power Automate and create a new blank flow.
- 2 - Select the social media connector and enter the user credentials for the connection.
- 3 - Create an action to search for the new posts with the hashtag.
- 4 - Create a trigger to send a mobile notification.

NEW QUESTION: 15

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled.

You need to recommend a storage solution that keeps storage costs low.

Solution: Enable OneNote integration.

Does this meet the goal?

A. No

B. Yes

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 16

You plan to create user interface (UI) flows to automate several web-based business processes that you currently perform manually. You need to ensure that users can create and run web UI flows.

Which three components must you install and configure on user's devices? Each correct answer presents part of the solution. NOTE Each correct selection is worth one point.

A. Latest version of Mozilla Firefox

B. UI Flows application

- C. Latest version of Microsoft Edge
 - D. On-premises data gateway
 - E. Selenium IDE
- Answer: A,B,D (LEAVE A REPLY)

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NEW QUESTION: 17

You are a Dynamics 365 Customer Service help desk administrator.
Cases entered in forms require different types of data to be stored in different types of fields.
You need to create forms for each of the following case types:

Case type	Requirement
Case type A	A new case form that includes a timeline
Case type B	A new case form that includes a business process flow
Case type C	A new case form that can display case data on an interactive dashboard
Case type D	A new mobile-friendly case form that requires minimal fields for record creation
Case type E	A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Form types	Answer Area	
	Case type	Form type
quick create	Case type A	Form type
main	Case type B	Form type
quick view	Case type C	Form type
card	Case type D	Form type
	Case type E	Form type

Answer:

Form types	Answer Area	
	Case type	Form type
quick create	Case type A	main
main	Case type B	main
quick view	Case type C	main
card	Case type D	quick create
	Case type E	quick view

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub>

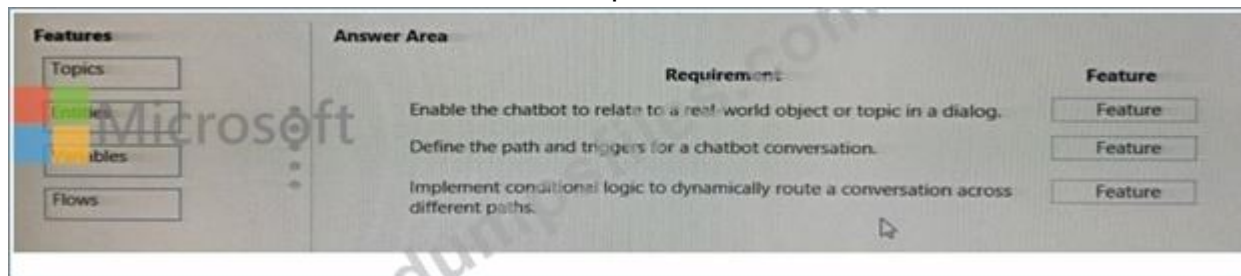
NEW QUESTION: 18

You are designing a chatbot for a sports outlet.

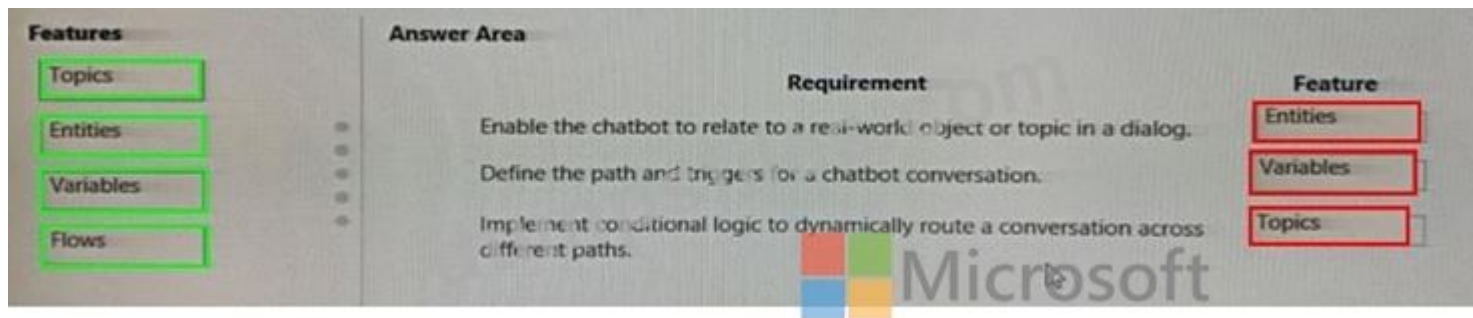
You need to complete the chatbot.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE Each correct selection is worth one point.



Answer:



NEW QUESTION: 19

You are using Power BI to build a dashboard for a company.

You must make the dashboard available to a specific set of users, including employees and five external users. The number of employees that require access to the dashboard varies, but usually less than 100.

Employees and external users must not be permitted to share the dashboard with other users.

You need to share the dashboard with the employees and external users.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Create a dynamic distribution list. Add all users to the distribution group and use the list to share the dashboard.
- B. Sign into the Power BI service. Open the dashboard and select Share.
- C. Enter the individual email address of internal and external users.
- D. Sign into Power BI Desktop. Open the dashboard and select Share.
- E. Clear the Allow recipients to share your dashboard (or report) option.
- F. Create a distribution group. Add all users to the distribution group and use the list to share the dashboard.

Answer: (SHOW ANSWER)

Reference:

<https://docs.microsoft.com/en-us/power-bi/collaborate-share/service-share-dashboards>

NEW QUESTION: 20

You create and publish a Power BI report that contains an embedded canvas app. The report will be used by multiple people.

The canvas app has an issue that must be corrected.

You update the canvas app.

You need to ensure that the updated canvas app is available in the published Power BI report.

What should you do?

- A. Publish the Power BI report from Power BI Desktop.
- B. Manually refresh the data source on the published Power BI report.
- C. Publish the Power BI report from Power BI Desktop and reshare to any users.
- D. Publish the canvas app.

Answer: B (LEAVE A REPLY)

If you change the data fields associated with the visual, you must edit the app from within the Power BI service by selecting the ellipsis (...) and then selecting Edit. Otherwise, the changes won't be propagated to Power Apps, and the app will behave in unexpected ways. The Power Apps visual can't trigger a refresh of Power BI reports and Power BI data sources from within Power BI Desktop. If you write back data from the app to the same data source as the report, your changes won't be reflected immediately in Power BI Desktop. Changes are reflected on the next scheduled refresh.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/powerapps-custom-visual#limitations-of-the-power-apps-visual>

NEW QUESTION: 21

You create a report by using Power BI Desktop and publish the report to the Power BI service. You enable Power BI visualization embedding in a model-driven app.

You need to configure the model-driven app to display a Power Bi tile

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Pin the Power BI report to a new dashboard in the Power BI service

Create a personal dashboard in the model-driven app

Share the dashboard with the appropriate user in the app

Add a Power BI tile to the dashboard and select the Power BI dashboard in the app

Ensure the dashboard is available to the appropriate security roles

Answer Area

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Microsoft

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⬇

Answer:

Microsoft

Answer Area

Create a personal dashboard in the model-driven app

Add a Power BI tile to the dashboard and select the Power BI dashboard in the

Share the dashboard with the appropriate user in the app

- 1 - Create a personal dashboard in the model-driven app
- 2 - Add a Power BI tile to the dashboard and select the Power BI dashboard in the
- 3 - Share the dashboard with the appropriate user in the app

Reference:
<https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards>

NEW QUESTION: 22

A company uses Common Data Service to manage account and contact information. The company plans to use the AI Builder model to make key business decision. You need to integrate prebuilt AI Builder models with Power Automate. Which models should you use? To answer, select the appropriate option the answer area. NOTE Each correct selection is worth one point.

Scenario	Model
Extract specific text from a PDF document.	Text recognition model Key phrase extraction model Text recognition model and key phrase extraction model
Determine the likelihood that customers will purchase additional products.	Sentiment analysis model Category classification model Entity extraction model Prediction model

Answer:

Scenario	Model
Extract specific text from a PDF document.	Text recognition model Key phrase extraction model Text recognition model and key phrase extraction model
Determine the likelihood that customers will purchase additional products.	Sentiment analysis model Category classification model Entity extraction model Prediction model

Explanation

Scenario	Model
Extract specific text from a PDF document.	Text recognition model Key phrase extraction model Text recognition model and key phrase extraction model
Determine the likelihood that customers will purchase additional products.	Sentiment analysis model Category classification model Entity extraction model Prediction model

Reference:

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-sentiment-analysis>

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase>

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition>

NEW QUESTION: 23

You manage the Dynamics 365 Customer Service environment for an organization.

Microsoft SharePoint will not be deployed in the environment for a year.

You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.

Which three solutions can you currently implement? Each correct answer presents part of the solution. NOTE:

Each correct selection is worth one point.

NOTE: Each correct selection is worth one point.

- A. Microsoft OneDrive for Business
- B. Microsoft Yammer
- C. Microsoft OneNote
- D. Microsoft Skype for Business

E. Microsoft Exchange Online

Answer: B,D,E (LEAVE A REPLY)

Explanation

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/add-office-365-online-services>

NEW QUESTION: 24

You manage the Dynamics 365 Customer Service environment for an organization.

Microsoft SharePoint will not be deployed in the environment for a year.

You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.

Which three solutions can you currently implement? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Microsoft Skype for Business

B. Microsoft Exchange Online

C. Microsoft OneNote

D. Microsoft Yammer

E. Microsoft OneDrive for Business

Answer: A,B,D (LEAVE A REPLY)

Explanation/Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/add-office-365-online-services>

NEW QUESTION: 25

The business team provides the following list of features that they would like you to implement:

- * Group by or sort columns in the current view.
- * Configure a business rule to show an error message.
- * Edit values in calculated fields.
- * Edit the Address composite field.
- * Use the editable grid on mobile phones.

Which actions can you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Group by or sort columns in the current view.	Yes No
Configure a business rule to show an error message.	Yes No
Edit values in calculated fields.	Yes No
Edit the Address composite field.	Yes No
use the editable grid on mobile phones.	Yes No

 Microsoft

Answer:

Group by or sort columns in the current view.

Configure a business rule to show an error message.

Edit values in calculated fields

Edit the Address composite field.

use the editable grid on mobile phones.

Yes

No

Yes

No

Yes

No

Yes

No

Yes

No

NEW QUESTION: 26

You are designing an app for a bank.
You must create entities for the app and configure relationships between entities:

Entity	Requirements
LoanApplicant	This entity represents a person who is applying for a loan. The entity must contain an attribute named Email. This attribute must provide look-up for the name of the applicant.
Loan	This entity represents a loan application. Loan applicants may apply for one loan per application. Loan applicants may have more than one active application.
Property	This entity represents the property that the applicant intends to purchase.

Which relationship types should you use? To answer, drag the appropriate relationship types to the correct requirements. Each relationship type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Relationship types

1 : N

N : N

N : 1

Answer Area

Requirement

The email attribute of the Loan Applicant entity must provide a look-up to the contact name and email.

Loan applicants can apply for one type of loan per application. Applicants can have more than one application.

Loans must be applied for for a single property.

Relationship type

Answer:

Relationship types	Answer Area	Requirement	Relationship type
1 : N		The email attribute of the Loan Applicant entity must provide a look-up to the contact name and email.	N : 1
N : N		Loan applicants can apply for one type of loan per application. Applicants can have more than one application.	N : N
N : 1		Loans must be applied for for a single property.	1 : N

Explanation:

Box 1: N:1

You add a lookup column with a many-to-one relationship.

Box 2: N:N

Box 3: N:1

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-entity-lookup>

NEW QUESTION: 27

You have a canvas app that contains the following text input fields: Id, FirstName, LastName. The app also has a button named Button1.

The OnSelect property for Button1 contains the following expression:

Collect(People, {Id:Id.Text, FirstName:FirstName.Text, LastName:LastName.Text}) For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statement	Yes	No
The People collection is automatically created if it does not already exist.	☐	☐
When Button1 is pressed, if a record with the current value of Id.Text already exists in the People collection, the values for FirstName and LastName are updated.	☐	☐
If you update the record in the Collection function to include the value from a new field named Age, it will result in an error.	☐	☐

Answer:

Statement	Yes	No
The People collection is automatically created if it does not already exist.	☒	☐
When Button1 is pressed, if a record with the current value of Id.Text already exists in the People collection, the values for FirstName and LastName are updated.	☐	☒
If you update the record in the Collection function to include the value from a new field named Age, it will result in an error.	☐	☒

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-clear-collect-clearcollect>

NEW QUESTION: 28

You are creating a business rule to implement new business logic.

You must apply the business logic to a canvas app that has a single screen named Screen1.

You need to configure the scope for the business rule.

Which scope should you use?

- A. All Forms
- B. Entity
- C. Screen1
- D. Global

Answer: B (LEAVE A REPLY)

Explanation

Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule>

NEW QUESTION: 29

You manage Dynamics 365 for a company.

You must prevent users from launching and using Power Automate.

You need to hide the Flows button on the user interface.

Which configuration setting should you change?

- A. the Site Map
- B. the Entity component of the default solution
- C. the Customizations section of System Settings
- D. the Buttons tab of Flow

Answer: C (LEAVE A REPLY)

NEW QUESTION: 30

You are designing a chatbot for a sports outlet.

You need to complete the chatbot.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE Each correct selection is worth one point.

Features

Topics

Entities

Variables

Flows

Answer Area

Requirement

Enable the chatbot to relate to a real-world object or topic in a dialog.

Define the path and triggers for a chatbot conversation.

Implement conditional logic to dynamically route a conversation across different paths.

Feature

Feature

Feature

Answer:

Explanation

Graphical user interface, text, application, email Description automatically generated

Requirement

Enable the chatbot to relate to a real-world object or topic in a dialog.

Define the path and triggers for a chatbot conversation.

Implement conditional logic to dynamically route a conversation across different paths.

Feature

Entities

Topics

Variables

Box 1: Entities

Out of the box, Power Virtual Agents comes with a set of prebuilt entities, which represent the most commonly used stereotype information in real-world dialogs, such as age, colors, numbers, and names.

With the knowledge granted by entities, a bot can smartly recognize the relevant information from a user input and save it for later use.

Box 2: Topics

In Power Virtual Agents, a topic defines a how a bot conversation plays out.

You can author topics by customizing provided templates, create new topics from scratch, or get suggestions from existing help sites.

A topic has trigger phrases - these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue - and conversation nodes - these are what you use to define how a bot should respond and what it should do.

Box 3: Variables

Variables let you save responses from your customers in a conversation with your bot so that you can reuse them later in the conversation. For example, you can save a customer's name in a variable called Username. The bot can then address the customer by name as the conversation continues.

You can use variables to create logical expressions that dynamically route the customer down different conversation paths.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-create-edit-topics>

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-flow>

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables>

NEW QUESTION: 31

A company has a canvas app that includes the following screens: Screen1 and Screen2.

The OnVisible property for Screen1 contains the following expression.

Set(AgeGroups, ["1-25", "26-54", "55+"])

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements	Yes	No
AgeGroups can be accessed from Screen1 and Screen2.	☐	☐
AgeGroups is a collection.	☐	☐
You can use the Update function to change values in AgeGroups.	☐	☐

Answer:

Statements	Yes	No
AgeGroups can be accessed from Screen1 and Screen2.	☐	☒
AgeGroups is a collection.	☐	☒
You can use the Update function to change values in AgeGroups.	☒	☐

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NEW QUESTION: 32

You need to design and create the solution for gathering contact information from guests for marketing purposes.
What should you use? To answer, select the appropriate options In the answer area.
NOTE: Each correct selection is worth one point.

Action	Solution
Extract business card data.	AI Builder Common Data Service Power Virtual Agents Power Automate
Implement the contact gathering solution.	Create a new entity extraction component. Integrate the solution with Azure Cognitive Services. Use a prebuilt AI model.

Answer:

Action	Solution
Extract business card data.	AI Builder Common Data Service Power Virtual Agents Power Automate
Implement the contact gathering solution.	Create a new entity extraction component. Integrate the solution with Azure Cognitive Services. Use a prebuilt AI model.

NEW QUESTION: 33

A company creates a Power Virtual Agents chatbot.
You need to determine when live agents are engaged to provide support.
Which metrics should you use? To answer, drag the appropriate metrics to the correct processes. Each metric may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Metrics	Answer Area
Engagement over time	
Session outcomes over time	
Escalation rate drivers	
Escalation rate	

Process

Determine which topics are transferred to live agents most often.

Determine the number of chats per day that are transferred to live agents.

Metric

Metric

Metric

Answer:

Metrics	Answer Area
Engagement over time	
Session outcomes over time	
Escalation rate drivers	
Escalation rate	

Process

Determine which topics are transferred to live agents most often.

Determine the number of chats per day that are transferred to live agents.

Metric

Escalation rate drivers

Session outcomes over time

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/teams/analytics-summary-teams>

NEW QUESTION: 34

You need to design the resort portal to meet the business requirements. Which data source should you use?

- A. SQL Server
- B. Azure SQL Database
- C. Common Data Service
- D. Microsoft Excel

Answer: (SHOW ANSWER)

NEW QUESTION: 35

You plan to automate several different processes by using Power Automate.

Each process has unique characteristics.

You need to recommend components for each process.

Which components should you recommend? To answer, drag the appropriate components to the correct processes. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components	Answer Area	Process	Component
Attended UI flow			Component
Unattended UI flow		Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.	
Flow that uses a custom connector			Component
Flow that uses a prebuilt connector		Access data from a public web site with no API functionality for emails processed through an unmonitored queue.	

Answer:

Components	Answer Area	Process	Component
Attended UI flow			
Unattended UI flow		Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.	Flow that uses a custom connector
Flow that uses a custom connector			
Flow that uses a prebuilt connector		Access data from a public web site with no API functionality for emails processed through an unmonitored queue.	Unattended UI flow

NEW QUESTION: 36

You need to design and create the solution for gathering contact information from guests for marketing purposes. What should you use? To answer, select the appropriate options In the answer area.
NOTE: Each correct selection is worth one point.

Action	Solution
Extract business card data.	AI Builder Common Data Service Power Virtual Agents Power Automate
Implement the contact gathering solution.	Create a new entity extraction component. Integrate the solution with Azure Cognitive Services. Use a prebuilt AI model

Answer:

Action	Solution
Extract business card data.	AI Builder Common Data Service Power Virtual Agents Power Automate
Implement the contact gathering solution.	Create a new entity extraction component. Integrate the solution with Azure Cognitive Services. Use a prebuilt AI model.

NEW QUESTION: 37

You are a Dynamics 365 Customer Engagement administrator. You create a new solution in Dynamics 365. You need to help end users understand which actions to take next and ensure that user interaction occurs in manageable steps. Which actions should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Guide the user with actions to take.

Configure views and charts.
Configure business process flows.
Configure workflows.

Ensure user interaction in manageable steps.

Configure the timeline on the form.
Configure each stage with the actions that need to be completed.
Configure Insights.

Answer:

Guide the user with actions to take.

Configure views and charts.
Configure business process flows.
Configure workflows.

Ensure user interaction in manageable steps.

Configure the timeline on the form.
Configure each stage with the actions that need to be completed.
Configure Insights.

NEW QUESTION: 38

You need to design and create the solution for gathering contact information from guests for marketing purposes. What should you use? To answer, select the appropriate options In the answer area.

NOTE: Each correct selection is worth one point.

Answer Area	
Action	Solution
Extract business card data.	AI Builder Common Data Service Power Virtual Agents Power Automate
Implement the contact gathering solution.	Create a new entity extraction component. Integrate the solution with Azure Cognitive Services. Use a prebuilt AI model.

Answer:

Answer Area	
Action	Solution
Extract business card data.	AI Builder Common Data Service Power Virtual Agents Power Automate
Implement the contact gathering solution.	Create a new entity extraction component. Integrate the solution with Azure Cognitive Services. Use a prebuilt AI model.

NEW QUESTION: 39

You have a business process flow.

You need to update the business process flow while minimizing administrative and maintenance efforts.

What should you implement? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Features	Answer Area	
Action step Classic workflow Power Automate flow	Requirement	Feature
	Allow users to navigate to the previous stage only from specific stages.	Feature
	Create checklist records in specific stages on demand.	Feature

Answer:

Features	Requirement	Feature
Action step Classic workflow Power Automate flow	Allow users to navigate to the previous stage only from specific stages. Create checklist records in specific stages on demand.	Power Automate flow Action step

NEW QUESTION: 40

You create a canvas app for a sales team. The app has an embedded Power BI tile that shows year-to-date sales. Sales users do not have access to the data source that the tile uses.

Sales team users must be able to see data in the Power BI tile. You must minimize the level of permissions that you grant and minimize administrative overhead.

You need to share another Power BI component to make the data visible.

What should you share?

- A. The Power BI dataset the tile uses as a data source.
- B. The Power BI workspace that includes the tile.
- C. The Power BI dashboard that includes the tile.

Answer: C (LEAVE A REPLY)

Once shared, the PowerApps app will be accessible by all users who have permissions to access the app. However, in order to make the Power BI content visible to those users, the dashboard where the tile comes from needs to be shared with the user on Power BI. This ensures that Power BI sharing permissions are respected when Power BI content is accessed in an app.

Reference:

<https://powerapps.microsoft.com/en-us/blog/power-bi-tile-in-powerapps/>

NEW QUESTION: 41

You need to design the guest check-in solution.

Which technologies should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement

Develop the base check-in solution.
Access the check-in solution on the check-in devices.
Access the check-in solution on the check-in devices.

Technology

Xamarin app
Power Apps portal
Model-driven app
Canvas app

Traditional desktop application
Web browser
Power Apps mobile app
Dynamics 365 for phones and tablets

Answer:

Answer Area

Requirement

Develop the base check-in solution.
Access the check-in solution on the check-in devices.
Access the check-in solution on the check-in devices.

Technology

Xamarin app
Power Apps portal
Model-driven app
Canvas app

Traditional desktop application
Web browser
Power Apps mobile app
Dynamics 365 for phones and tablets

NEW QUESTION: 42

You are designing a canvas app that connects to Common Data Service.
You need to configure the app to meet the requirements and ensure that the canvas app is available offline.
What should you implement? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement

Function

Pass values from the current screen when moving to another screen.

Display data to a user when the app is offline.

▼

Navigate
Back
MovePrevious

▼

LoadData
LoadDateOffline
ShowData

Microsoft

Answer:

Requirement

Pass values from the current screen when moving to another screen.

Display data to a user when the app is offline.



Function

The image shows two screenshots of a function list in a Power Apps interface. The first screenshot shows a list with three items: 'Navigate', 'Back', and 'MovePrevious'. The 'Navigate' item is highlighted with a red border. The second screenshot shows a list with three items: 'LoadData', 'LoadDateOffline', and 'ShowData'. The 'LoadData' item is highlighted with a red border.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps>

NEW QUESTION: 43

You use Power BI Desktop to configure Power BI reports.

You need to create a canvas app that displays user account information and include the app in a Power BI report.

Which three actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. From the Power Apps Insert menu, add a Power BI tile
- B. From the Power BI Desktop menu, insert a Power Apps visual and include the required fields in the Power Apps data
- C. Publish the report to the Power BI service
- D. Connect to Common Data Service from Power BI Desktop

Answer: B,C,D (LEAVE A REPLY)

Explanation

Step 1 (B): Here's how we embed PowerApps into a Power BI report:

- * Download and login to the Power BI desktop application
- * Click on (...) and select "Import from the marketplace."

Step 2: Open Power BI desktop and use "Get data" to connect with the Common Data Service data source.

Step 3: Publish the report to Power BI service.

Reference:

<https://purple.telstra.com/blog/powerbi-integration-with-powerapps>

NEW QUESTION: 44

A company uses Common Data Service to store sales data.

For the past few quarters, the company has experienced a decrease in sales revenue. The company wants to improve sales forecasting.

The company plans to use AI Builder to implement the solution. You select fields that will be used for prediction.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

The screenshot shows the Microsoft AI Builder interface. On the left, under the heading "Actions", there is a list of seven actions: "Train the AI model by using data exported to Microsoft Excel", "Export data from Common Data Service into Microsoft Excel", "Train the prediction AI model by using Common Data Service data", "Import the AI model analysis into Common Data Service", "Publish the AI model", "Train the category classification AI model by using Common Data Service data", and "Use the model with Power Apps". On the right, there is an "Answer area" which is currently empty. Between the two areas are navigation arrows: a right arrow and a left arrow on the left, and an up arrow and a down arrow on the right.

Answer:

The screenshot shows the same Microsoft AI Builder interface as before, but now three actions have been moved to the "Answer area" and are arranged in a specific sequence. The actions are: "Train the prediction AI model by using Common Data Service data", "Export data from Common Data Service into Microsoft Excel", and "Publish the AI model". These three actions are enclosed in a dashed red box, indicating they are the correct sequence of actions to perform.

NEW QUESTION: 45

You are creating a business rule to implement new business logic.

You must apply the business logic to a canvas app that has a single screen named Screen1.

You need to configure the scope for the business rule.

Which scope should you use?

- A. All Forms
- B. Screen1
- C. Entity
- D. Global

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 46

You are a Dynamics 365 for Customer Service developer.

You must trigger a mobile notification whenever a specific hashtag is posted from Twitter. The notification will send email to the company's social media teams distribution list.

You need to create a connection to the Twitter service and build a solution.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Sign in to the Business platform admin center and create a new project and connection set.

Create a trigger to search for the new posts with the hashtag.

Create an action to send a mobile notification.

Sign in to Power Automate and create a new blank flow.

Create a trigger to send a mobile notification.

Select the social media connector, generate an authentication key from the service, and enter the key for the connection.

Create an action to search for the new posts with the hashtag.

Select the social media connector and enter the user credentials for the connection.

Answer Area

Answer:

Actions

Sign in to the Business platform admin center and create a new project and connection set.

Create a trigger to search for the new posts with the hashtag.

Create an action to send a mobile notification.

Sign in to Power Automate and create a new blank flow.

Create a trigger to send a mobile notification.

Select the social media connector, generate an authentication key from the service, and enter the key for the connection.

Create an action to search for the new posts with the hashtag.

Select the social media connector and enter the user credentials for the connection.

Answer Area

Sign in to Power Automate and create a new blank flow.

Select the social media connector and enter the user credentials for the connection.

Create an action to search for the new posts with the hashtag.

Create a trigger to send a mobile notification.

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NEW QUESTION: 47

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: Ask the Microsoft 365 administrator to sign in to the admin portal and change the username.

Does the solution meet the goal?

A. No

B. Yes

Answer: A ([LEAVE A REPLY](#))

NEW QUESTION: 48

You are a Dynamics 365 administrator.

You create a new app.

You need to create the site map for the app.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Add a subarea.	
Add a view.	
Add a group.	
Add an area.	

Microsoft

Answer:

Actions	Answer Area
Add a subarea.	Add an area.
Add a view.	Add a group.
Add a group.	Add a subarea.
Add an area.	

Microsoft

NEW QUESTION: 49

A company uses Common Data Service to manage account and contact information.

The company plans to use the AI Builder model to make key business decision.

You need to integrate prebuilt AI Builder models with Power Automate.

Which models should you use? To answer, select the appropriate option the answer area.

NOTE Each correct selection is worth one point.

Scenario	Model
Extract specific text from a PDF document.	Text recognition model Key phrase extraction model Text recognition model and key phrase extraction model
Determine the likelihood that customers will purchase additional products.	Sentiment analysis model Category classification model Entity extraction model Prediction model

Answer:

Actions	Answer area
Hover over the topic and select the Automate icon.	Capture suggested topics.
Capture suggested topics.	Add selected topics to the chatbot.
Add selected topics to the chatbot.	Enable the topics.
Enable the topics.	
Identify the pre-filled trigger phases.	

Explanation

Scenario	Model
Extract specific text from a PDF document.	Text recognition model Key phrase extraction model Text recognition model and key phrase extraction model
Determine the likelihood that customers will purchase additional products.	Sentiment analysis model Category classification model Entity extraction model Prediction model

Reference:

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-sentiment-analysis>

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase>

<https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition>

NEW QUESTION: 50

You are a Dynamics 365 Customer Engagement administrator. You create a new solution in Dynamics 365.

You need to help end users understand which actions to take next and ensure that user interaction occurs in manageable steps.

Which actions should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Guide the user with actions to take.

▼

Configure views and charts.

Configure business process flows.

Configure workflows.

Ensure user interaction in manageable steps.

▼

Configure the timeline on the form.

Configure each stage with the actions that need to be completed.

Configure Insights.

Answer:

Guide the user with actions to take.

▼

Configure views and charts.

Configure business process flows.

Configure workflows.

Ensure user interaction in manageable steps.

▼

Configure the timeline on the form.

Configure each stage with the actions that need to be completed.

Configure Insights.

NEW QUESTION: 51

You create a new Power Virtual Agents chatbot for an organization.

Testing and production deployment of the chatbot are not complete.

You need to ensure that appropriate users can access the chatbot. Which methods should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Method
Test the chatbot with unlicensed internal users.	▼ Use the demo website. Share the chatbot to each user individually. Share the chatbot to a security group containing all users.
Allow other licensed internal users to edit the chatbot.	▼ Share the chatbot to each user individually. Share the chatbot a security group containing all users. Deploy the chatbot to Microsoft Teams in your tenant.
Deploy the chatbot to production for public consumption.	▼ Embed the chatbot code in an IFrame on your company's public website. Deploy the chatbot to Microsoft Teams in your tenant. Deploy the chatbot to AppSource.

Answer:

Requirement	Method
Test the chatbot with unlicensed internal users.	Use the demo website. Share the chatbot to each user individually. Share the chatbot to a security group containing all users.
Allow other licensed internal users to edit the chatbot.	Share the chatbot to each user individually. Share the chatbot to a security group containing all users. Deploy the chatbot to Microsoft Teams in your tenant.
Deploy the chatbot to production for public consumption.	Embed the chatbot code in an iFrame on your company's public website. Deploy the chatbot to Microsoft Teams in your tenant. Deploy the chatbot to AppSource.

NEW QUESTION: 52

A company creates a Power Virtual Agents chatbot. You need to determine when live agents are engaged to provide support. Which metrics should you use? To answer, drag the appropriate metrics to the correct processes. Each metric may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Metrics

Engagement over time

Session outcomes over time

Escalation rate drivers

Escalation rate

Answer Area

Process

Metric

Determine which topics are transferred to live agents most often.

Metric

Determine the number of chats per day that are transferred to live agents.

Metric

Answer:

Metrics

Engagement over time

Session outcomes over time

Escalation rate drivers

Escalation rate

Answer Area

Process

Metric

Determine which topics are transferred to live agents most often.

Escalation rate drivers

Determine the number of chats per day that are transferred to live agents.

Session outcomes over time

Reference:
<https://docs.microsoft.com/en-us/power-virtual-agents/teams/analytics-summary-teams>

NEW QUESTION: 53

The business team provides the following list of features that they would like you to implement:

- * Group by or sort columns in the current view.
- * Configure a business rule to show an error message.
- * Edit values in calculated fields.

- * Edit the Address composite field.
 - * Use the editable grid on mobile phones.
- Which actions can you perform? To answer, select the appropriate options in the answer area.
- NOTE: Each correct selection is worth one point.

Group by or sort columns in the current view.	Yes No
Configure a business rule to show an error message.	Yes No
Edit values in calculated fields.	Yes No
Edit the Address composite field.	Yes No
use the editable grid on mobile phones.	Yes No

Answer:

Explanation

Action	Can be performed?
Group by or sort columns in the current view.	Yes No
Configure a business rule to show an error message.	Yes No
Edit values in calculated fields.	Yes No
Edit the Address composite field.	Yes No
Use the editable grid on mobile phones.	Yes No

NEW QUESTION: 54

You are creating a Power Virtual Agents chatbot that uses multiple topics. Each user interaction can reference more than one topic. You need to be able to capture a value in an initial topic and use it in subsequent topics. Which type of variable should you create?

A. Context

B. Bot

C. Topic

Answer: B ([LEAVE A REPLY](#))

Explanation/Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/authoring-variables-bot>

NEW QUESTION: 55

A company has a custom website.

You need to embed a Power Virtual Agents chatbot into the website.

What should you use?

A. Webpage URL

B. Form ID

C. Bot ID

D. IFrame

Answer: D ([LEAVE A REPLY](#))

Explanation/Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/publication-connect-bot-to-web-channels>

NEW QUESTION: 56

You are a Dynamics 365 Customer Service system administrator. You create an app for the sales team.

Members of the sales team cannot access the app.

You need to ensure that sales team members can access the app.

Where should you configure app permissions?

A. Security Roles

B. Manage Roles

C. Dynamics administration center

D. Dynamics 365 home

Answer: B ([LEAVE A REPLY](#))

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/manage-access-apps-security-roles>

NEW QUESTION: 57

You are designing a canvas app that connects to Common Data Service.

You need to configure the app to meet the requirements and ensure that the canvas app is available offline.

What should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Function

Pass values from the current screen when moving to another screen.

Display data to a user when the app is offline.

	▼
Navigate	
Back	
MovePrevious	
	▼
LoadData	
LoadDateOffline	
ShowData	

Answer:

Requirement	Function																
Pass values from the current screen when moving to another screen.	<table><tr><td></td><td>▼</td></tr><tr><td>Navigate</td><td></td></tr><tr><td>Back</td><td></td></tr><tr><td>MovePrevious</td><td></td></tr><tr><td></td><td>▼</td></tr><tr><td>LoadData</td><td></td></tr><tr><td>LoadDateOffline</td><td></td></tr><tr><td>ShowData</td><td></td></tr></table>		▼	Navigate		Back		MovePrevious			▼	LoadData		LoadDateOffline		ShowData	
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LoadData																	
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Display data to a user when the app is offline.	<table><tr><td></td><td>▼</td></tr><tr><td>LoadData</td><td></td></tr><tr><td>LoadDateOffline</td><td></td></tr><tr><td>ShowData</td><td></td></tr></table>		▼	LoadData		LoadDateOffline		ShowData									
	▼																
LoadData																	
LoadDateOffline																	
ShowData																	

Explanation

Requirement	Function
Pass values from the current screen when moving to another screen.	Navigate Back MovePrevious
Display data to a user when the app is offline.	LoadData LoadDateOffline ShowData

Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps>

NEW QUESTION: 58

You are a Dynamics 365 help desk administrator.
You need to create a dashboard that displays information on help desk cases that are handled each week.
Which dashboard components should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Component type
Add a tag chart by using opened cases.	System chart Personal chart Area chart
Add a stacked column chart shared with your team.	System chart Personal chart Area chart
Add a Microsoft Power BI visualization.	System chart Personal chart Area chart
Add a chart from a view that a user creates.	System chart Personal chart Area chart
Add a doughnut chart that shows cases by owner.	System chart Personal chart Area chart

Answer:

Answer Area	Requirement	Component type
	Add a tag chart by using opened cases.	System chart Personal chart Area chart
	Add a stacked column chart shared with your team.	System chart Personal chart Area chart
	Add a Microsoft Power BI visualization.	System chart Personal chart Area chart
	Add a chart from a view that a user creates.	System chart Personal chart Area chart
	Add a  chart that shows cases by owner.	System chart Personal chart Area chart

Explanation

System

Personal

Personal

Personal

System

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/basics/add-edit-power-bi-visualizations-da>

NEW QUESTION: 59

You manage the Dynamics 365 environment for a company.

You need to ensure that there are no leads for a customer before you create a new opportunity for the customer.

How can you use duplicate detection rules to achieve this goal? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Duplicate detection rule criteria	Value
Base record type	Lead Account Opportunity
Base record field	Topic Account Originating Lead

Answer:

Duplicate detection rule criteria	Value
Base record type	Lead Account Opportunity
Base record field	Topic Account Originating Lead

NEW QUESTION: 60

You are a Dynamics 365 Customer Service administrator.

You need to configure the following automation for the sales team:

- * Send an email when the status changes on an Opportunity.
- * Text the sales manager when an Opportunity is created.
- * Create a Wunderlist task when an Opportunity is open for 30 days.

Which tool should you use for each requirement? To answer, select the appropriate options in the answer area.

NOTE Each correct selection is worth one point.

Automation	Tool
Send an email when the status changes.	Dynamics 365 workflow Microsoft Flow Business Process Flow
Text the sales manager when the Opportunity is created.	Dynamics 365 workflow Microsoft Flow Business Process Flow
Create a Wunderlist task.	Dynamics 365 workflow Microsoft Flow Business Process Flow

Answer:

Actions

- Select information to pass to the SharePoint list.
- Copy and paste the text in the output definition window.
- On the Outputs menu of the UI flow, choose **Select text on screen**.
- Enter a name and description for the output.
- Start recording the UI flow.
- Stop the recording and save the flow.

Answer Area

Start recording the UI flow.

On the Outputs menu of the UI flow, choose **Select text on screen**.

Select information to pass to the SharePoint list.

Enter a name and description for the output.

Explanation

Automation	Tool
Email when the status changes.	Dynamics 365 workflow Microsoft Flow Business Process Flow
Text when the Opportunity is created.	Dynamics 365 workflow Microsoft Flow Business Process Flow
Create a Wunderlist task.	Dynamics 365 workflow Microsoft Flow Business Process Flow

NEW QUESTION: 61

You are a Dynamics 365 administrator for a veterinarian clinic.

On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, the veterinarian wants a text field to appear so that additional details can be added.

You need to create a dynamically visible field.

What should you configure?

- A. field visibility on the form
- B. workflow
- C. business process flow
- D. business rule

Answer: D ([LEAVE A REPLY](#))

Explanation/Reference:

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NEW QUESTION: 62

A company deploys several model-driven apps. The company uses shared devices in their warehouse. The devices are always powered on. Users log on to the devices and then launch the apps to perform actions. Unauthorized users recently uploaded several files after another user failed to log out of a device. The company needs to prevent these incidents from occurring in the future. You need to configure the solution to prevent the reported security incidents. What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Action
Prevent unauthorized access to devices.	Set an inactivity limit in the user's group policy. Set a timeout in the Power Platform admin center. Configure access controls in Azure Active Directory. Configure a Power Automate flow to poll for user inactivity on the devices.
Prevent users from uploading a specific type of file.	Enter the restricted file types in the SharePoint admin center. Enter the allowed file types in the Power Platform admin center. Enter the restricted file types in the Power Platform admin center.

Answer:

Requirement	Action
Prevent unauthorized access to devices.	Set an inactivity limit in the user's group policy. Set a timeout in the Power Platform admin center. Configure access controls in Azure Active Directory. Configure a Power Automate flow to poll for user inactivity on the devices.
Prevent users from uploading a specific type of file.	Enter the restricted file types in the SharePoint admin center. Enter the allowed file types in the Power Platform admin center. Enter the restricted file types in the Power Platform admin center.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/user-session-management>

<https://docs.microsoft.com/en-us/onedrive/block-file-types>

NEW QUESTION: 63

You are a Dynamics 365 Customer Engagement administrator. You create workflows to automate business processes. You need to configure a workflow to meet the following requirements:

- * Be triggered when a condition is met.
- * Run immediately.
- * Perform an action when a condition is met.

How should you configure the workflow? To answer, select the appropriate configuration in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Workflow Requirement	Configuration Option
Be triggered when a condition is met.	Publish workflow. Subject contains data. Trigger when a Microsoft Flow button is pressed.
Run immediately.	Approve the workflow. Configure the workflow to run now. Configure child workflow to run now.
Perform an action when a condition is met.	Send an email. View chart. Update a security role.

Answer:

Workflow Requirement	Configuration Option
Be triggered when a condition is met.	Publish workflow. Subject contains data. Trigger when a Microsoft Flow button is pressed.
Run immediately.	Approve the workflow. Configure the workflow to run now. Configure child workflow to run now.
Perform an action when a condition is met.	Send an email. View chart. Update a security role.

NEW QUESTION: 64

You plan to create user interface (UI) flows to automate several web-based business processes that you currently perform manually. You need to ensure that users can create and run web UI flows. Which three components must you install and configure on user's devices? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. UI Flows application
- B. Latest version of Microsoft Edge
- C. On-premises data gateway
- D. Selenium IDE
- E. Latest version of Mozilla Firefox

Answer: (SHOW ANSWER)

Explanation/Reference:
<https://docs.microsoft.com/en-us/power-automate/ui-flows/setup>

NEW QUESTION: 65

You are designing a Power Virtual Agents chatbot for a store. You need to teach the chatbot to acknowledge the store's product categories and the variations within specific categories. You need to create custom entities to provide the chatbot with the knowledge of the product categories. Which features should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Microsoft

Requirement

Analyze misspellings, grammar variations, and semantic variations.

Make the bot smarter by expanding the matching logic.

Extract a category selected by a user during a conversation into a variable for later use.

Feature

Slot filling

Synonyms

Smart matching

Topics

Fuzzy matching

Slot filling

Synonyms

Topics

Slot filling

Synonyms

Smart matching

Topics

Answer:

Answer Area

Requirement

Analyze misspellings, grammar variations, and semantic

variations.
Make the bot smarter by expanding the matching logic.

Extract a category selected by a user during a conversation into a variable for later use.

Feature

Slot filling
Synonyms
Smart matching
Topics
Fuzzy matching

Slot filling
Synonyms
Topics

Slot filling
Synonyms
Smart matching
Topics



Microsoft

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION: 66

You plan to automate several different processes by using Power Automate.

Each process has unique characteristics.

You need to recommend components for each process.

Which components should you recommend? To answer, drag the appropriate components to the correct processes. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components

Attended UI flow

Unattended UI flow

Flow that uses a custom connector

Flow that uses a prebuilt connector

Answer Area

Process

Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.

Access data from a public web site with no API functionality for emails processed through an unmonitored queue.

Component

Component

Component

Answer:

Metrics

Engagement over time

Session outcomes over time

Escalation rate drivers

Escalation rate

Answer Area

Process

Determine which topics are transferred to live agents most often.

Determine the number of chats per day that are transferred to live agents.

Metric

Escalation rate drivers

Session outcomes over time



Microsoft

Explanation

Process	Component
Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.	Unattended UI flow
Access data from a public web site with no API functionality for emails processed through an unmonitored queue.	Attended UI flow

NEW QUESTION: 67

The business team provides the following list of features that they would like you to implement:

- * Group by or sort columns in the current view.
- * Configure a business rule to show an error message.
- * Edit values in calculated fields.
- * Edit the Address composite field.
- * Use the editable grid on mobile phones.

Which actions can you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Group by or sort columns in the current view.	Yes No
Configure a business rule to show an error meessage.	Yes No
Edit values in calculated fields	Yes No
Edit the Address composite field.	Yes No
use the editable grid on mobile phones.	Yes No

Answer:

Group by or sort columns in the current view.	Yes No
Configure a business rule to show an error message.	Yes No
Edit values in calculated fields	Yes No
 Edit the Address composite field.	Yes No
use the editable grid on mobile phones.	Yes No

NEW QUESTION: 68

You implement an editable grid for the Account entity.

The business team provides the following list of features that they would like you to implement:

Group by or sort columns in the current view.

Configure a business rule to show an error message.

Edit values in calculated fields.

Edit the Address composite field.

Use the editable grid on mobile phones.

Which actions can you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Action	Can be performed?
Group by or sort columns in the current view.	Yes No
Configure a business rule to show an error message.	Yes No
Edit values in calculated fields.	Yes No
Edit the Address composite field.	Yes No
Use the editable grid on mobile phones.	Yes No

Answer:

Action	Can be performed?
Group by or sort columns in the current view.	Yes No
Configure a business rule to show an error message.	Yes No
Edit values in calculated fields.	Yes No
Edit the Address composite field.	Yes No
Use the editable grid on mobile phones.	Yes No

 Microsoft

NEW QUESTION: 69

A company deploys several model-driven apps. The company uses shared devices in their warehouse. The devices are always powered on. Users log on to the devices and then launch the apps to perform actions. Unauthorized users recently uploaded several files after another user failed to log out of a device. The company needs to prevent these incidents from occurring in the future.

You need to configure the solution to prevent the reported security incidents.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Prevent unauthorized access to devices.	▼ - Set an inactivity limit in the user's group policy. - Set a timeout in the Power Platform admin center. - Configure access controls in Azure Active Directory. - Configure a Power Automate flow to poll for user inactivity on the devices.
Prevent users from uploading a specific type of file.	▼ - Enter the restricted file types in the SharePoint admin center. - Enter the allowed file types in the Power Platform admin center. - Enter the restricted file types in the Power Platform admin center.

Answer:

Requirement	Action
Prevent unauthorized access to devices.	▼ - Set an inactivity limit in the user's group policy. - Set a timeout in the Power Platform admin center. - Configure access controls in Azure Active Directory. - Configure a Power Automate flow to poll for user inactivity on the devices.
Prevent users from uploading a specific type of file.	▼ - Enter the restricted file types in the SharePoint admin center. - Enter the allowed file types in the Power Platform admin center. - Enter the restricted file types in the Power Platform admin center.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/user-session-management>

<https://docs.microsoft.com/en-us/onedrive/block-file-types>

NEW QUESTION: 70

The owner of a company needs to know who signs into the system.

You need to ensure that the owner can view the user audit logs.

Where does each action need to be performed? To answer, select the appropriate options in the answer area.

NOTE Each correct selection is worth one point.

Answer Area

Action	Location
Activate user auditing.	System Settings Personal Settings Customize the System Microsoft 365 Compliance
View the user audit logs.	Advanced Find Individual record User Summary report Microsoft 365 Compliance

Answer:

Answer Area

Action	Location
Activate user auditing.	System Settings Personal Settings Customize the System Microsoft 365 Compliance
View the user audit logs.	Advanced Find Individual record User Summary report Microsoft 365 Compliance

NEW QUESTION: 71

You are designing a canvas app that connects to Common Data Service.
You need to configure the app to meet the requirements and ensure that the canvas app is available offline.
What should you implement? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Function
Pass values from the current screen when moving to another screen.	Navigate Back MovePrevious
Display data to a user when the app is offline.	LoadData LoadDateOffline ShowData

Answer:

Requirement	Function
Pass values from the current screen when moving to another screen.	Navigate Back MovePrevious
Display data to a user when the app is offline.	LoadData LoadDateOffline ShowData

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps>

NEW QUESTION: 72

A company uses Microsoft Teams. You plan to create a Power Apps app for Microsoft Teams.

You need to determine the environment that will be used by the app.

Which environment will the app use?

- A.** An existing Dataverse environment that you select.
- B.** An existing Dataverse for Teams environment that you select.
- C.** A Dataverse environment that is automatically created for the team.
- D.** A Dataverse for Teams environment that is automatically created for the team.

Answer: D (LEAVE A REPLY)

The Dataverse for Teams environment is automatically created for the selected team when you create an app or bot in Microsoft Teams for the first time or install a Power Apps app from the app catalog for the first time. The Dataverse for Teams environment is used to store, manage, and share team-specific data, apps, and flows. Each team can have one environment, and all data, apps, bots, and flows created with the Power Apps app inside a team are available from that team's Dataverse for Teams database.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/about-teams-environment>

NEW QUESTION: 73

You configure and test a user interface (UI) flow. You plan to run the flow as a scheduled flow.

The UI flow must run on a Windows 10 device. As part of process automation, the UI flow must sign into the Windows 10 device with the credentials for a user account named User1.

You need to ensure that the flow runs during non-peak hours and requires no physical user intervention.

What should you do?

- A.** Ensure that the User1 account has an active user session on the device.
- B.** Ensure that all user sessions are signed out.

- C. Ensure that there are no active user sessions on the device.
- D. Ensure that all user sessions are signed out except for locked user sessions.

Answer: C (LEAVE A REPLY)

Answer B is incorrect because it will work if you have disconnected sessions. The sessions do not need to be signed out; they just cannot be active.

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/run-ui-flow>

NEW QUESTION: 74

You need to design the guest check-in solution.
Which technologies should you use? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Technology
Develop the base check-in solution.	Xamarin app Power Apps portal Model-driven app Canvas app
Access the check-in solution on the check-in devices.	
Access the check-in solution on the check-in devices.	Traditional desktop application Web browser Power Apps mobile app Dynamics 365 for phones and tablets

Answer:

Answer Area

Requirement	Technology
Develop the base check-in solution.	Xamarin app Power Apps portal Model-driven app Canvas app
Access the check-in solution on the check-in devices.	
Access the check-in solution on the check-in devices.	Traditional desktop application Web browser Power Apps mobile app Dynamics 365 for phones and tablets

NEW QUESTION: 75

You have a business process flow (BPF) that interacts with the Account entity.
You configure a new version for the BPF and add a new stage at the beginning.
You need to identify the impact of the new version on the existing account records.
What is the outcome in each scenario? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Answer Area	
Scenario	Action
What happens to existing accounts?	Existing accounts show the old BPF. Existing accounts show the new BPF. Existing accounts only show the new stage.
What happens to new accounts?	No BPF is linked to a new account. The new BPF shows only the new stage. The new BPF is showing the new stage.

Answer:

Answer Area	
Scenario	Action
What happens to existing accounts?	Existing accounts show the old BPF. Existing accounts show the new BPF. Existing accounts only show the new stage.
What happens to new accounts?	No BPF is linked to a new account. The new BPF shows only the new stage. The new BPF is showing the new stage.

NEW QUESTION: 76

You must create a new entity to support a new feature for an app. Entity data will be transactional and will be associated with business units. You need to configure entity ownership. Which entity ownership type should you use?

- A. organization-owned
- B. user or team owned
- C. business-owned
- D. none

Answer: B (LEAVE A REPLY)

Topic 1, Alpine SKi House

Background

Alpine SKi House is a boutique mountain resort that offers year-round spa and outdoor activities such as snow sports, hiking, mountain biking, and more. The resort has been family owned and operated for more than 50 years. The company has been able to remain profitable while not needing to adopt new technologies.

General

- Booking at the resort have decreased. The company has decided to focus on creating a tailored, first-class experience for guest. The company also plans to target corporate meetings and events.
- The company recently purchased a chatbot named FAQbot from AppSoure. The chatbot uses the resort's existing FAQS Communication
- * Communication between staff members is primarily conducted through email and SMS text messages.
 - * Conversations between staff members and guest often lost.
 - * Conference calls are used for all group meeting

Event Registration

- * Corporate customers can reserve a meeting room at the resort to host meetings. The meetings will include lunch and choice of either an inside-spa experience or a seasonally appropriate outdoor activity.
- * Event registration is conducted three weeks prior to start of the event. It is assumed that all event attendees will attend the meeting Check-in process

- * Guests wait in lines to check in and obtain name badges. At this time, guests can specify any dietary restrictions and select their activity preference. This can result in long wait times and crowding at the front desk.
- * For health and compliance reasons, guests must answer a series of questions with a yes or no answer during check-in. The front desk will ask and record these answers for the resort's records.

Marketing

At the check-in counter, the guests can drop their business cards into a bowl for a chance to win an all-inclusive weekend stay at the resort. The resort uses the business card information to send announcements about promotions and upcoming events.

Resort policies and event inquiries

- * A guest can call or send an email to the event coordinator at the resort to get information about hotel policies, snow conditions, or to pre-select their after-meeting event;
- * Guests can also go to the website to view the extensive list of frequently asked questions (FAQ) compiled over the years. Many of the answers to the FAQ's are out of date.

General

Alpine Ski House does not employ technical staff and does not have the budget to hire an external firm to develop solutions. There are two team members who are proficient at Microsoft Excel formulas. Any solution created must use the capabilities of current team members. All solutions must be simple to use, easy to maintain, and represent the brand of the resort.

You must implement the following solutions:

- * a centrally managed communication solution
- * a customer service solution
- * a resort portal
- * a chat solution
- * a check-in solution

Communication

- * Communication between team members must be centrally managed and unified in Microsoft Teams.
- * When the company confirms an event they, must provide a list of guest's names and email addresses.
- * You must send guests a welcome email that includes a unique registration number for authentication with the resort's portal.
- * Guests must receive a separate email to verify proof of ownership for their registration.

Event attendance

- * Guests must create an account and sign into a resort portal to confirm their attendance to an event and pre-select an after-meeting event
- * Prior to the event, guests must be able to identify any personal dietary restrictions.

Check-in processes

- * Check-in processes must be self-service. Each screen must ask for specific data from the guest. The check-in solution will use some data that is stored in Microsoft Excel.
- * The check-in solution must continue to function if there are internet issues. If the self-service kiosks are not available, staff must be able to use the check-in solution from within their communication solution.
- * The check-in solution must have a screen where the guest will select either yes or no to health and wellness questions.
- * Guests must physically interact with each answer before proceeding to the next screen. Guests must be able to confirm any dietary restrictions they may have entered from the portal or add new ones at this time.
- * Data must be entered in each screen before users move on to the next screen.

Marketing

- * To eliminate the handling of business cards, the check-in solution must be able to translate the contents of the business cards into Alpine Ski House's marketing system.
- * The solution must not require any effort or manual entry from the guest to prevent any mistyped information and to make it more appealing to the guest to participate.

Hotel policies and event inquiries

The portal must allow the guest to ask questions about hotel policies, event information, weather reports, and current weather condition at the resort.

Chat solution

The chat solution must specifically address the following key words. No additional key words will be added until a later implementation phase:

- * Snow reports
- * Weather conditions
- * Start time
- * End time
- * Event date
- * Outdoor activities
- * Indoor activities
- * Most popular

The chat solution must be available always and not require staff to answer all of the questions. If a question does require a staff member's attention, the solution must determine which staff member is best to assist the customer with the question.

The information in the FAQ on the legacy website must be used in the chat solution but retyping all the data from the website should not be required. If guests ask about topics that are not listed in the FAQ, the chat solution must identify the issue and escalate to a staff member.

Team members must be able to ask their own questions through a centrally managed communication solution instead of using the guest portal. Team members must be able to access the same FAQ across multiple solutions.

Issue

Guest1 inquires about snow conditions several times each day of their stay.

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NEW QUESTION: 77

You are a Dynamics 365 administrator.

You create a new app.

You need to create the site map for the app.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Add a subarea.

Add a view.

Add a group.

Add an area.

Answer Area

⬅

➡

⬆

⬆

Answer:

Answer Area

Add an area.

Add a group.

Add a subarea.

- 1 - Add an area.
- 2 - Add a group.
- 3 - Add a subarea.

NEW QUESTION: 78

You are designing a Power Virtual Agents chatbot for a store.

You need to teach the chatbot to acknowledge the store's product categories and the variations within specific categories.

You need to create custom entities to provide the chatbot with the knowledge of the product categories.

Which features should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Microsoft

Requirement

Analyze misspellings, grammar variations, and semantic variations.

Make the bot smarter by expanding the matching logic.

Extract a category selected by a user during a conversation into a variable for later use.

Feature

Slot filling

Synonyms

Smart matching

Topics

Fuzzy matching

Slot filling

Synonyms

Topics

Slot filling

Synonyms

Smart matching

Topics

Answer:

Answer Area

Microsoft

Requirement

Analyze misspellings, grammar variations, and semantic variations.

Make the bot smarter by expanding the matching logic.

Extract a category selected by a user during a conversation into a variable for later use.

Feature

Slot filling

Synonyms

Smart matching

Topics

Fuzzy matching

Slot filling

Synonyms

Topics

Slot filling

Synonyms

Smart matching

Topics

NEW QUESTION: 79

You have a business process flow (BPF) that interacts with the Account entity. You configure a new version for the BPF and add a new stage at the beginning. You need to identify the impact of the new version on the existing account records. What is the outcome in each scenario? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Scenario	Action
What happens to existing accounts?	Existing accounts show the old BPF. Existing accounts show the new BPF. Existing accounts only show the new stage.
What happens to new accounts?	No BPF is linked to a new account. The new BPF shows only the new stage for a new account. The new BPF is showing in a new account.

Answer:

Answer Area	
Scenario	Action
What happens to existing accounts?	Existing accounts show the old BPF. Existing accounts show the new BPF. Existing accounts only show the new stage.
What happens to new accounts?	No BPF is linked to a new account. The new BPF shows only the new stage for a new account. The new BPF is showing in a new account.

NEW QUESTION: 80

You configure an alert in Power BI.

You need to alert users when the value of a tile exceeds a threshold. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Where should you configure the Power BI alert so that it triggers the process?

Power BI

Common Data Service

Power Automate

Power BI admin portal

Who can see alerts configured for Power BI?

The person who created the alert.

The dashboard owner and the person who created the alert.

Everyone who has access to the dashboard.

Everyone who has access to the Power BI instance.

Answer:

Where should you configure the Power BI alert so that it triggers the process?

Power BI

Common Data Service

Power Automate

Power BI admin portal

Who can see alerts configured for Power BI?

The person who created the alert.

The dashboard owner and the person who created the alert.

Everyone who has access to the dashboard.

Everyone who has access to the Power BI instance.

Explanation

Where should you configure the Power BI alert so that it triggers the process?

Power BI

Common Data Service

Power Automate

Power BI admin portal

Who can see alerts configured for Power BI?

The person who created the alert.

The dashboard owner and the person who created the alert.

Everyone who has access to the dashboard.

Everyone who has access to the Power BI instance.

Reference:

<https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts>

NEW QUESTION: 81

You need to create a system chart for the Account entity.

The chart must display a count of accounts grouped by owner and then display the accounts by Address 1: State/Province for each owner.

You begin to configure chart options as shown in the image below.

Power Apps

File

Home

Save

Save & Close

Save as

Column

Bar

Area

Line

Pie

Funnel

Tag

Doughnut

Top X Rule

Bottom X Rule

Clear Rules

Top/Bottom Rules

Working on solution: Default Solution

View used for chart preview

Active Accounts

Accounts by Owner and Address 1: State/Province



Legend Entries (Series)

☐

Select Field

Aggregate



+ Add a series

Horizontal {Category} Axis Labels

Select Field

X

Select Field

X

+ Add a category

Description

How should you complete the configuration? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point. The chart must display a count of accounts grouped by owner, and then display the accounts by Address 1 to State/Province for each owner.

Component	Selection
Legend Entries (Series): Select Field	Account Address 1: State/Province Owner
Legend Entries (Series): Aggregate	Avg Count:All Sum
Horizontal (Category) Axis Labels: Select Fields	
First grouping field	Account Address 1: State/Province Owner
Second grouping field	Account Address 1: State/Province Owner

Answer:

Component

Microsoft Selection

Legend Entries (Series): Select Field

Account

Address 1: State/Province

Owner

Legend Entries (Series): Aggregate

Avg

Count:All

Sum

Horizontal (Category) Axis Labels: Select Fields

First grouping field

Account

Address 1: State/Province

Owner

Second grouping field

Account

Address 1: State/Province

Owner

NEW QUESTION: 82

The business team provides the following list of features that they would like you to implement:

- * Group by or sort columns in the current view.
- * Configure a business rule to show an error message.
- * Edit values in calculated fields.
- * Edit the Address composite field.
- * Use the editable grid on mobile phones.

Which actions can you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Group by or sort columns in the current view.	Yes No
Configure a business rule to show an error meessage.	Yes No
Edit values in calculated fields	Yes No
Edit the Address composite field.	Yes No
use the editable grid on mobile phones.	Yes No

Answer:

Group by or sort columns in the current view.	Yes No
Configure a business rule to show an error meessage.	Yes No
Edit values in calculated fields	Yes No
Edit the Address composite field.	Yes No
use the editable grid on mobile phones.	Yes No

Explanation

Action	Can be performed?
Group by or sort columns in the current view.	Yes No
Configure a business rule to show an error message.	Yes No
Edit values in calculated fields.	Yes No
Edit the Address composite field.	Yes No
Use the editable grid on mobile phones.	Yes No

NEW QUESTION: 83

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers.

The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- * 0 - 17
- * 18 - 25
- * 26 - 35
- * 36 - 55
- * 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group.

Solution: Create a custom Age group entity and synonyms for each individual age in the corresponding item.

Use Age group for Identify in the question.

Does this meet the goal?

A. Yes

B. No

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 84

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

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The chatbot must determine the group a customer belongs to based on their age. The age groups are:

0 - 17

18 - 25

26 - 35

36 - 55

55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group.

Solution: Create a custom Age group entity and synonyms for each individual age in the corresponding item. Use Age group for Identify in the question.

Does this meet the goal?

A. No

B. Yes

Answer: **B** ([LEAVE A REPLY](#))

NEW QUESTION: 85

You set up a new instance of Dynamics 365 for Customer Service.

Users report a variety of issues working with cases on mobile devices.

You need to configure the mobile app to be able to view cases.

NOTE: Each correct selection is worth one point.

Scenario	Action needed
Users cannot see case records on mobile devices.	▼ - Configure mobile settings set on the case entity level. - Configure mobile settings at the field level within the case form. - Configure a security role in the mobile permission set for appropriate users.
Users can open cases but cannot see the subject of the case.	▼ - Configure mobile settings set at the case entity level. - Configure mobile settings at the field level within the case form. - Configure a security role in the mobile permission set for appropriate users.
Users report that they cannot access the system from the Dynamics 365 mobile app.	▼ - Configure mobile settings set at the case entity level. - Configure mobile settings at the field level within the case form. - Configure a security role in the mobile permission set for appropriate users.

Answer:

Scenario	Action needed
Users cannot see case records on mobile devices.	▼ - Configure mobile settings set on the case entity level. - Configure mobile settings at the field level within the case form. - Configure a security role in the mobile permission set for appropriate users.
Users can open cases but cannot see the subject of the case.	▼ - Configure mobile settings set at the case entity level. - Configure mobile settings at the field level within the case form. - Configure a security role in the mobile permission set for appropriate users.
Users report that they cannot access the system from the Dynamics 365 mobile app.	▼ - Configure mobile settings set at the case entity level. - Configure mobile settings at the field level within the case form. - Configure a security role in the mobile permission set for appropriate users.

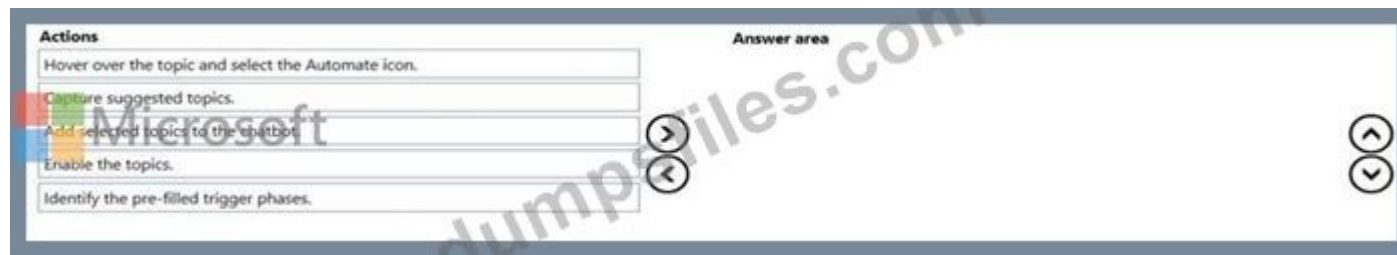
NEW QUESTION: 86

A customer has a support website that includes FAQ pages, knowledge articles, and support content.

You plan to leverage an existing Power Virtual Agents bot to enhance and streamline existing support functionality for the existing support portal.

You need to create topics from existing website content. The process must minimize human errors during topic creation.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.



Answer:



Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-create-topics-from-web>

NEW QUESTION: 87

A user has access to an existing Common Data Service database.

You need to ensure that the user can create canvas apps that consume data from Common Data Service. You must not grant permissions that are not required.

Which out-of-the-box security role should you assign to the user?

- A. Environment Admin
- B. System Customizer
- C. Common Data Service User
- D. Environment Maker

Answer: D (LEAVE A REPLY)

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/database-security#predefined-security-roles>

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/data-platform-create-app>

NEW QUESTION: 88

A company has a canvas app that includes the following screens: Screen1 and Screen2.

The OnVisible property for Screen1 contains the following expression.

Set(AgeGroups, ["1-25", "26-54", "55+"])

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Statements	Yes	No
AgeGroups can be accessed from Screen1 and Screen2.	☐	☐
AgeGroups is a collection.	☐	☐
You can use the Update function to change values in AgeGroups.	☐	☐

Answer:

Statements	Yes	No
AgeGroups can be accessed from Screen1 and Screen2.	☐	☒
AgeGroups is a collection.	☐	☒
You can use the Update function to change values in AgeGroups.	☒	☐

Explanation

Statements	Yes	No
AgeGroups can be accessed from Screen1 and Screen2.	☐	☒
AgeGroups is a collection.	☐	☒
You can use the Update function to change values in AgeGroups.	☒	☐

NEW QUESTION: 89

You are a Dynamics 365 Customer Service developer.

A salesperson creates a chart.

You need to ensure that the chart is available to all users on the team.

Which actions should the salesperson perform? To answer, drag the appropriate actions to the correct users. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Actions	Answer Area
Share the chart with the team.	
Assign the chart to each person on the team.	
Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.	
Export the user chart for import as a user chart.	
Export the user chart for import as a system chart.	

Answer:

Actions	Answer Area
Share the chart with the team.	
Assign the chart to each person on the team.	
Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.	
Export the user chart for import as a user chart.	
Export the user chart for import as a system chart.	

NEW QUESTION: 90

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record.

You need to find the Note record.

Solution: Use Categorized Search to search for the word run.

Does the solution meet the goal?

A. No

B. Yes

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 91

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled.

You need to recommend a storage solution that keeps storage costs low.

Solution: Enable Outlook integration

Does the solution meet the goal?

A. Yes

B. No

Answer: B (LEAVE A REPLY)

Explanation

Instead enable server-based SharePoint integration.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/set-up-dynamics-365-online-to-use-sharepoint-online>

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NEW QUESTION: 92

Your organization does not permit the use of custom code for solutions.

You need to create a view that can be viewed by all users in an organization.

Where should you create the view?

- A. List view of the entity
- B. Microsoft Visual Studio
- C. Templates area
- D. Maker portal

Answer: (SHOW ANSWER)

Edit a public or system view in app designer

You can change the way a public or system view is displayed by adding, configuring, or removing columns.



Next to the view you want to edit, select Open the View Designer Open view Designer.

The view opens in the view designer.

When you edit a public or system view, you must save and publish your changes before they will be visible in the application.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer>

NEW QUESTION: 93

A company uses Common Data Service to manage account and contact information.

The company plans to use the AI Builder model to make key business decision.

You need to integrate prebuilt AI Builder models with Power Automate.

Which models should you use? To answer, select the appropriate option the answer area.
NOTE Each correct selection is worth one point.

Scenario	Model
Extract specific text from a PDF document.	Microsoft Text recognition model Key phrase extraction model Text recognition model and key phrase extraction model
Determine the likelihood that customers will purchase additional products.	Sentiment analysis model Category classification model Entity extraction model Prediction model

Answer:

Scenario	Model
Extract specific text from a PDF document.	Microsoft Text recognition model Key phrase extraction model Text recognition model and key phrase extraction model
Determine the likelihood that customers will purchase additional products.	Sentiment analysis model Category classification model Entity extraction model Prediction model

Reference:

- <https://docs.microsoft.com/en-us/ai-builder/prebuilt-sentiment-analysis>
- <https://docs.microsoft.com/en-us/ai-builder/prebuilt-key-phrase>
- <https://docs.microsoft.com/en-us/ai-builder/prebuilt-text-recognition>

NEW QUESTION: 94

You are a Dynamics 365 Customer Service administrator.
Users report that the main form does not display data from other entities or allow them to edit data from other entities.
You need to embed information from other entities in the form and allow users to edit the data.
Which actions should you perform? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Action
Edit data	▼ Add a mobile form Add a quick create form Add a sub-grid Add a virtual entity
View data	▼ Add a reference panel Add a quick view

Answer:

Explanation

Graphical user interface, text, application, chat or text message Description automatically generated

Requirement	Action
Edit data	▼ Add a mobile form Add a quick create form Add a sub-grid Add a virtual entity
View data	▼ Add a reference panel Add a quick view

Box 1: Add a quick create form

With quick create forms, your app can have a streamlined data entry experience with full support for logic defined by form scripts and business rules.

Box 2: Add a quick view

A quick view form can be added to another form as a quick view control. It provides a template to view information about a related entity record within a form for another entity record. This means your app users do not need to navigate to a different record to see the information needed to do their work.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-quick-create-forms>

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/create-edit-quick-vi>

NEW QUESTION: 95

You need to embedded the check-in solution into the communication solution. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

What must you install prior to embedding the check-in solution?

Where must the check-in solution be available within the communication solution?

Visual Studio
App Studio
AI Builder
Common Data Service

chat section of the solution
Microsoft 365 Apps selection grid
in an embedded webpage
in a tab

Answer:

Answer Area

What must you install prior to embedding the check-in solution?

Where must the check-in solution be available within the communication solution?

Visual Studio
App Studio
AI Builder
Common Data Service

chat section of the solution
Microsoft 365 Apps selection grid
in an embedded webpage
in a tab

NEW QUESTION: 96

You are designing a Power Virtual Agents chatbot.

The chatbot must be able to maintain customer information if the conversation topic changes during a dialog.

You need to configure variables to store customer name and email address.

Which type of variable should you create?

- A. topic
- B. slot
- C. session
- D. bot

Answer: ([SHOW ANSWER](#))

NEW QUESTION: 97

The owner of a company needs to know who signs into the system.

You need to ensure that the owner can view the user audit logs.

Where does each action need to be performed? To answer, select the appropriate options in the answer area.

NOTE Each correct selection is worth one point.

Action	Location
Activate user auditing.	 System Settings Personal Settings Customize the System Microsoft 365 Compliance
View the user audit logs.	Advanced Find Individual record User Summary report Microsoft 365 Compliance

Answer:

Action	Location
Activate user auditing.	System Settings Personal Settings Customize the System Microsoft 365 Compliance
View the user audit logs.	Advanced Find Individual record User Summary report Microsoft 365 Compliance

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/audit-data-user-activity>

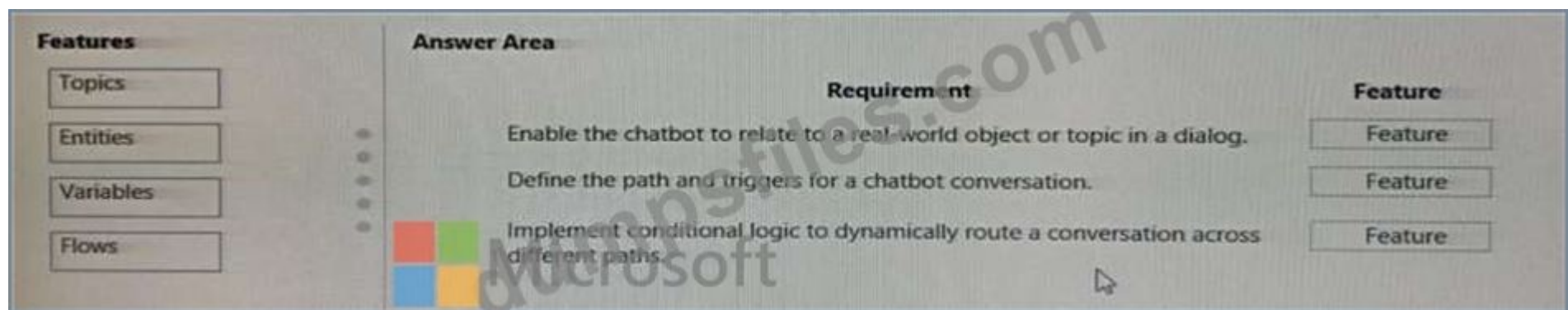
NEW QUESTION: 98

You are designing a chatbot for a sports outlet.

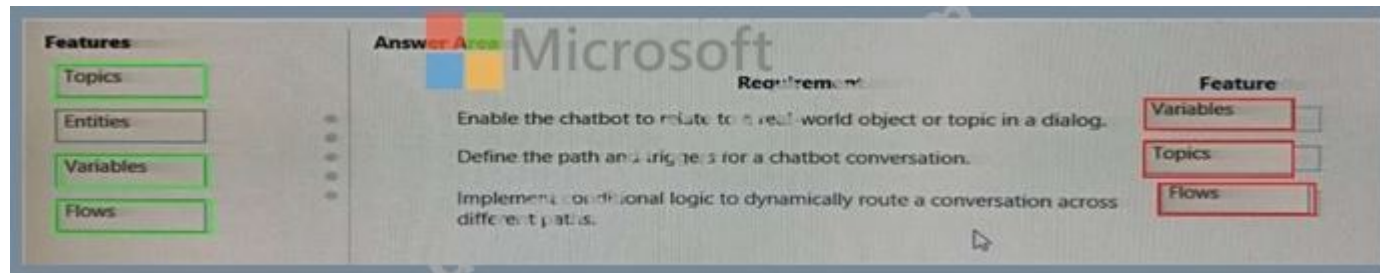
You need to complete the chatbot.

Which features should you use? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE Each correct selection is worth one point.



Answer:



NEW QUESTION: 99

You need to design the resort portal's email registration process.

Which solution should you use?

- A. Default the invitation code from the email upon logging into the portal
- B. Auto-populate the invitation code field on the sign in screen from the email link
- C. Embed the invitation code in the email link URL
- D. Send the customer their username and temporary password in the email link

Answer: C (LEAVE A REPLY)

Explanation

Scenario: Guests must receive a separate email to verify proof of ownership for their registration.

Note: You can setup redeem an invitation code for power apps portal.

Reference:

<https://carldesouza.com/how-to-setup-redeem-an-invitation-code-for-power-apps-portal/>

NEW QUESTION: 100

A company uses Common Data Service to store sales data.

For the past few quarters, the company has experienced a decrease in sales revenue. The company wants to improve sales forecasting.

The company plans to use AI Builder to implement the solution. You select fields that will be used for prediction.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

Export data from Common Data Service into Microsoft Excel

Train the category classification AI model by using Common Data Service data

Train the AI model by using data exported to Microsoft Excel

Publish the AI model

Use the model with Power Apps

Import the AI model analysis into Common Data Service

Train the prediction AI model by using Common Data Service data

Answer Area



Microsoft

Answer:

ACTIONS

Export data from Common Data Service into Microsoft Excel

Train the category classification AI model by using Common Data Service data

Train the AI model by using data exported to Microsoft Excel

Publish the AI model

Use the model with Power Apps

Import the AI model analysis into Common Data Service

Train the prediction AI model by using Common Data Service data

Answer Area

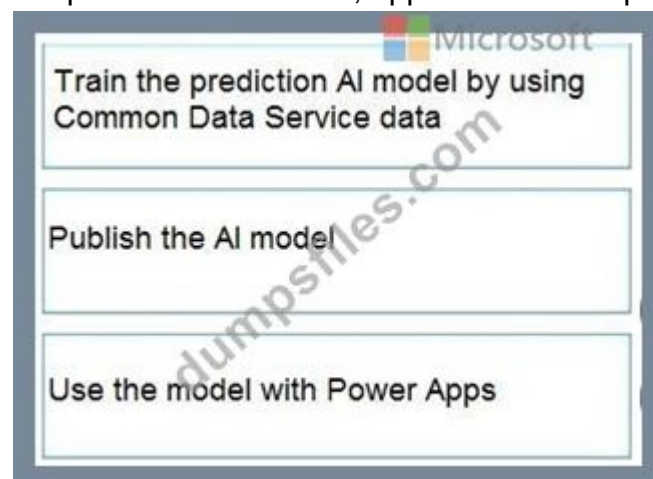
Train the prediction AI model by using Common Data Service data

Publish the AI model

Use the model with Power Apps

Explanation

Graphical user interface, application Description automatically generated



Step 1:

Before you can use your prediction model, you have to train it to perform the way you want.

Step 2:

After you train your model, publish it to make it available.

Publish your model when you want to make it available to users in your Power Apps environment.

Step 3: Use the model with Power Apps

Reference:

<https://docs.microsoft.com/en-us/ai-builder/prediction-train-model>

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